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QUESTION 1

What does the Asynchronous Messaging Bus (AMB) channel do on the MID Server?

A. Opens an inbound connection to the MID Server

B. Allows Web Server transactions to be passed to ServiceNow

C. Sends heartbeat information to the ServiceNow instance to ensure MID is communicating

D. Continually queries the External Communication Channel (ECC) queue via a persistent query

Correct Answer: D

https://docs.servicenow.com/bundle/tokyo-release-notes/page/product/mid-server/concept/ecc-queue-mid-server.html

QUESTION 2

What is the minimum role needed to view alerts?

A. alert_operator

B. evt_mgmt_user

C. evt_mgmt_operator

D. alert_user

Correct Answer: A

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/reference/r_InstalledWithEventManagement.html

QUESTION 3

For an incoming event with a matching message key, what allows an existing alert to be automatically closed?

A. In the event rule, set the Severity to 0

B. In the alert rule, set the Severity to 0

C. In the alert rule, set the Severity to-1

D. In the event rule, set the Severity to-1

Correct Answer: A

https://www.servicenow.com/community/itom-forum/incomming-events-are-missing-value-in-severity-field-how-do-i/m-p/968110

QUESTION 4

What is the preferred method of parsing in the Transform/Compose step of an event rule?

A. Python

B. Regex

C. sed/awk

D. JavaScript

Correct Answer: B

QUESTION 5

To determine the top incidents for the CI associated with an alert, where is the best place to look?

A. Alert Insights

B. Incident List View

C. CMDB Health Dashboard

D. Event Management Overview page

Correct Answer: A

Now in Operators Workspace https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/task/view-alert-insights-workspace.html

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