CIS-EM$^{Q\&As}$

Certified Implementation Specialist - Event Mangement

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QUESTION 1

What ServiceNow feature is an aid to rapid implementation of your Event Management and Operational Intelligence features?

A. Deployment wizard

B. Step-by-step guide

C. Checklist application

D. Guided setup

Correct Answer: D

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/concept/c_EMConfiguration.html

QUESTION 2

What are the possible actions available in alert management? (Choose three.)

A. Execute remediation subflows

B. Execute remediation workflows

C. Launch applications

D. Evaluate business rule

E. Create a service catalog request

Correct Answer: ABC

QUESTION 3

Which two methods can be used to improve the processing of events in large network environments? (Choose two.)

A. Enable multi-node processing

B. Increase the source polling interval

C. Ensure the bucket value in the event table is greater than 0 D. Increase the number of scheduled jobs processing events

Correct Answer: AD

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/reference/r_EMBestPractice.html

QUESTION 4

Which attribute correlates multiple events to one alert?

A. Additional_info

B. Message_key

C. Metric_name

D. Short_description

Correct Answer: B

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/concept/c_EMEventIdentifier.html

QUESTION 5

You have a system configured with a MID Web Server using Basic authentication to enable Operational Management Intelligence (OI) to push raw metric data to the MID Server. No data is getting through to the MID Server. What is the most likely cause of the issue?

A. The MID Web Server needs to be Restarted

B. The MID Web Server needs to be Started

C. An invalid secret key is being passed in the header information of the URL for the REST request

D. An invalid password is set in the MID Web Server Context

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/task/configure-midwebserver-extension-metric-data.html

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