CIS-EM$^{Q\&As}$

Certified Implementation Specialist - Event Mangement

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QUESTION 1

For an incoming event with a matching message key, what allows an existing alert to be automatically closed?

A. In the event rule, set the Severity to 0

B. In the alert rule, set the Severity to 0

C. In the alert rule, set the Severity to-1

D. In the event rule, set the Severity to-1

Correct Answer: A

https://www.servicenow.com/community/itom-forum/incomming-events-are-missing-value-in-severity-field-how-do-i/m-p/968110

QUESTION 2

How would you interpret the following data in the Operational Intelligence Insights Explorer?
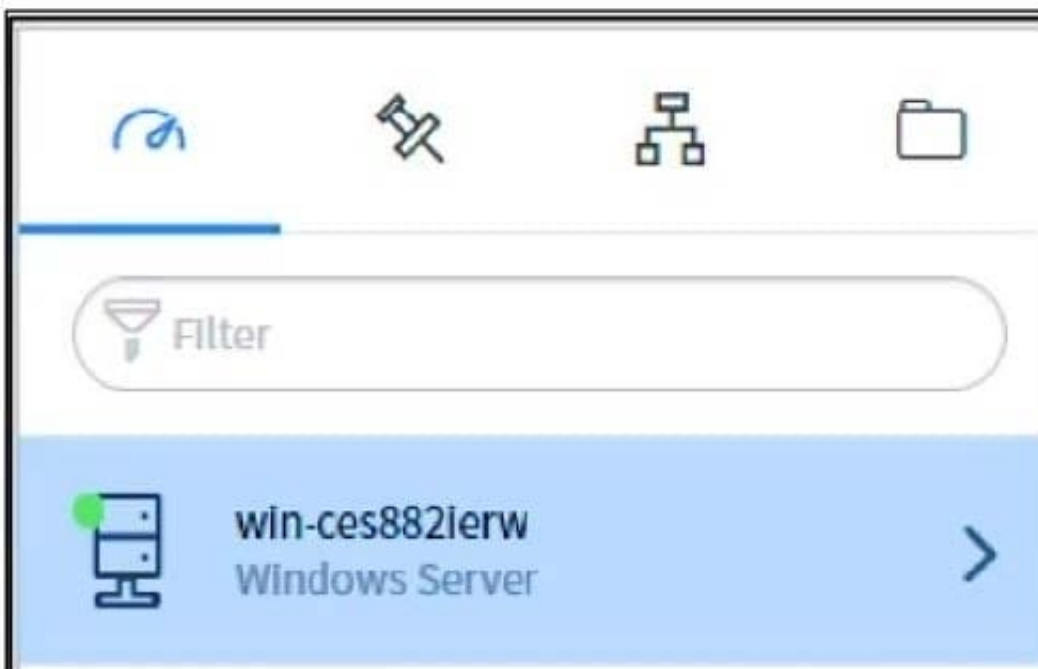
A. win-ces882ierw is one of your hottest Configuration Items (CIs) that is currently experiencing a high probability of anomalies and should be checked immediately

B. win-ces882ierw is one of your hottest Configuration Items (CIs), but is currently experiencing a low probability of anomalies

C. win-ces882ierw is one of your customized list of monitored Configuration Items (CIs) that is currently experiencing a high probability of anomalies and should be checked immediately

D. win-ces882ierw is one of your customized list of monitored Configuration Items (CIs), but is currently experiencing a low probability of anomalies

Correct Answer: D

QUESTION 3

What are the possible actions available in alert management? (Choose three.)

A. Execute remediation subflows

B. Execute remediation workflows

C. Launch applications

D. Evaluate business rule

E. Create a service catalog request

Correct Answer: ABC

QUESTION 4

If a Message Key is not provided, which fields are concatenated to make our own?

A. Source, DNS, Node, Additional info, Metric Name

B. Source, Type, Node, Resource, Metric Name

C. Source, Type, DNS, Additional info, Metric Name

D. Source, Source Instance, Node, Type, Resource

Correct Answer: B

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/concept/c_EMEventIdentifier.html

QUESTION 5

The default polling time to collect events from an event source is:

A. 5 seconds

B. 30 seconds

C. 60 seconds

D. 120 seconds

Correct Answer: D

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