CIS-EM^Q&As

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QUESTION 1

When sending data from the monitoring source to the additional_info field, what format is supported?

A. XML

B. JSON

C. YAML

D. Comma separated

Correct Answer: B

QUESTION 2

A customer informs you that they already have monitoring and event management tools.

Which of the following describes the extra value that ServiceNow Event Management provides? (Choose four.)

A. ServiceNow Event Management Alerts, Incidents, Problems, and changes are automatically correlated with CIs and Business Services that can be visualized in Business Service maps.

B. ServiceNow Event Management manages relationships between alerts and related incidents to maintain an end-to-end event management lifecycle.

C. ServiceNow Event Management provides a business-centric platform and single system of record for service monitoring and remediation results, to better control and manage performance and availability.

D. ServiceNow Event Management provides state-of-the-art performance monitoring capabilities across a wide array of different types of infrastructures.

E. ServiceNow Event Management utilizes the power of integration with leading monitoring systems to automatically create actionable alerts.

Correct Answer: ABCE

QUESTION 3

What would you use as a central location to explore the CMDB class hierarchy, CI table definitions, and CIs?

A. CI Remediations

B. CI Relation Types

C. CI Identifiers

D. Process to CI Type Mapping

E. CI Class Manager

Correct Answer: E

Reference: https://docs.servicenow.com/bundle/orlando-servicenow-platform/page/product/configuration-management/concept/c_CMDBClassifications.html

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QUESTION 4

The individual commands that the Agent Client Collector executes on the host are known as what? (Choose three.)

A. Events

B. Checks

C. Parameters

D. Policies

E. Metrics

F. Scripts

Correct Answer: ABE

QUESTION 5

If the Message Key is not populated, the default value is created from which fields?

A. Source, type. node, resource, and metric name

B. Source, source instance, node, and resource

C. Source, type. node, and metric name

D. Source, source instance, node, and type

E. Source, type. node, resource, and time of event

Correct Answer: A

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/concept/c_EMEventIdentifier.html

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