CIS-EM^{Q&As}

Certified Implementation Specialist - Event Mangement

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QUESTION 1

If more than one alert management rule applies to a particular alert, which of the rules will run based upon the Order of execution field?

A. Only the alert management rule with the highest Order of execution number will run.

B. Only the alert management rule with the lowest Order of execution number will run.

C. All alert management rules will run, from the lowest to the highest Order of execution numbers.

D. All alert management rules will run, from the highest to the lowest Order of execution numbers.

Correct Answer:

QUESTION 2

The Event Management operator workspace can display all of the following except?

A. Alert groups

B. Manual application services

C. Discovered application services from Service Mapping

D. Correlation groups

E. Technical services

Correct Answer: B

QUESTION 3

If you wanted to create a quick response alert rule to open an Ask Jeeves search on the description of the alert, where would it configured?

A. Launch Applications

B. Remediation Workflows

C. Remediation SubFlows

D. Operator Workspace

Correct Answer: A

QUESTION 4

Alerts are processed using which of the following? (Choose three.)

A. Alert management rules

B. Event action rules

C. Event rules

D. Scheduled jobs

E. Java and Groovy scripts

Correct Answer: ACD

QUESTION 5

Based on the information shown, which of the following three alerts should be processed first?

A. The Alert Priority score 3106020.001 was calculated according to the following factors, ordered by their respective priority (2018-06-01 19:34:01 GMT) Category (Score, Weight)

1.

 Business services -(3.0, 1000000)

2.

 Severity -(1.0, 100000)

3.

 CI type -(60.0, 100)

4.

 Role -(2.0, 10)

5.

 Secondary -(0)

6.

 State -(1.0, 0.001)

B. The Alert Priority score 4406020.001 was calculated according to the following factors, ordered by their respective priority (2018-05-31 20:04:47 GMT) Category (Score, Weight)

1.

 Business services ?(4.0, 1000000.0)

2.

 Severity -(4.0, 100000.0)

3.

CI type -(60.0, 100.0)

4.

 Role -(2.0, 10.0)

5.

 Secondary -(0)

6.

 State -(1.0, 0.001)

C. The Alert Priority score 3306020.001 was calculated according to the following factors, ordered by their respective priority (2018-05-31 19:56:54 GMT) Category (Score, Weight)

1.

 Business services ?(3.0, 1000000.0)

2.

 Severity -(3.0, 100000.0)

3.

 CI type -(60.0, 100.0)

4.

 Role -(2.0, 10.0)

5.

 Secondary -(0)

6.

 State -(1.0, 0.001)

D. They should be processed in the order in which they were received.

Correct Answer: B

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