CIS-EM^{Q&As}

Certified Implementation Specialist - Event Mangement

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QUESTION 1

What are the valid states an alert can be in during its lifecycle?

A. Open, Reopen, Flapping, Closed

B. New, Updating, Waiting, Complete

C. Open, Updating, Swinging, Closed

D. Open, Warning, Flapping, Clear

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/task/t_EMSetTheAlertActiveInterval.html

QUESTION 2

What three areas of data quality does the CMDB Health Dashboard focus on? (Choose three.)

A. Correctness

B. Completeness

C. Configuration

D. Conciseness

E. Conformity

F. Compliance

Correct Answer: ABF

QUESTION 3

What is the minimum role needed to view alerts?

A. alert_operator

B. evt_mgmt_user

C. evt_mgmt_operator

D. alert_user

Correct Answer: A

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/reference/r_InstalledWithEventManagement.html
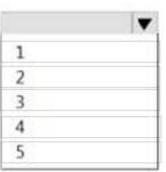
QUESTION 4

HOTSPOT

In what sequence are events processed?

Hot Area:

Does the event Source match the event rule?

▼
1
2
3
4
5

Does the event message key match an existing alert?

▼
1
2
3
4
5

Is the event filtered out?

▼
1
2
3
4
5

Is a severity defined?

▼
1
2
3
4
5

Correct Answer:

Does the event Source match the event rule?

▼
1
2
3
4
5

Does the event message key match an existing alert?

▼
1
2
3
4
5

Is the event filtered out?

▼
1
2
3
4
5

Is a severity defined?

▼
1
2
3
4
5

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/concept/c_EMWhatCanItMonitor.html

QUESTION 5

What is used to correctly bind an alert to an application?

A. Correlation rules

B. Workflows

C. Classifiers

D. CI identification rules

Correct Answer: D

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/reference/r_EMHowAlertsBindCI.html

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