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QUESTION 1

Stephen discovers that his customer is looking to achieve Basic Rationalization including application scoring. What APM maturity level does this align to?

A. Level 2

B. Level 1

C. Level 3

D. Level 4

Correct Answer: B

QUESTION 2

When a business application request is approved, a record is created in the business application table. What is the state of the business application at this point?

A. Implementing

B. Retired

C. In Production

D. Pilot

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/ application-portfolio-management/task/manage-balm-service-requests.html

QUESTION 3

APM interfaces with Software Asset Management to pull this application data: (Choose three.)

A. Product Classification

B. Software Model Data

C. Hardware Asset Lifecycle

D. Lifecycle Data

E. Vendor Procurement

Correct Answer: ACD

QUESTION 4

Which attributes can be used to categorize business applications? (Choose four.)

A. Application Score

B. Application Name

C. Application Family

D. Portfolio

E. Category

F. Business Unit

Correct Answer: BCDE

QUESTION 5

What application metrics does APM provide to a manager in order for him or her to make targeted decisions based on data instead of educated guesses? (Choose two.)

A. Costs it takes to maintain an application.

B. One or more use rights assigned to a specific device or user.

C. Compliance to regulations and organizational standards.

D. Application\\'s age.

Correct Answer: BC

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