



# CIS-APM<sup>Q&As</sup>

Certified Implementation Specialist - Application Portfolio Management

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### QUESTION 1

When a business application request is approved, a record is created in the business application table. What is the state of the business application at this point?

- A. Implementing
- B. Retired
- C. In Production
- D. Pilot

Correct Answer: A

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/task/manage-balm-service-requests.html>

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### QUESTION 2

What information does Hardware Asset Management provide to support decisions about business applications and application services?

- A. Software Lifecycle
- B. Business Capability
- C. Application Capability
- D. Hardware Lifecycle

Correct Answer: A

### QUESTION 3

What is the name of the basic plugin for the APM application?

- A. Application Portfolio Management
- B. Business Planner
- C. Financial Management for APM
- D. Application Portfolio Management - ATF Tests

Correct Answer: A

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/task/activate-apm.html>

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#### QUESTION 4

When you approve a retire a Business Application request, which system property determines whether a project or a demand is created?

- A. sn\_apm.retireBusinessApplication
- B. sn\_apm.retireBusinessApplicationTaskType
- C. sn\_apm.businessApplication
- D. sn\_apm.retire

Correct Answer: C

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/task/manage-business-appln.html>

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#### QUESTION 5

During the customer workshop, Kelly was identified as needing a role that would grant access to create bubble charts, set-up application classification attributes and assessment indicators. Which role should be assigned to Kelly?

- A. sn\_apm.apm\_admin
- B. sn\_apm.apm\_user
- C. sn\_apm.apm\_analyst
- D. business\_planner

Correct Answer: A

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/task/create-application-indicators.html>

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