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Certification of Competency in Business Analysis

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**QUESTION 1**

What is problem tracking?

A. It\\'s the identification of missing requirements.

B. It\\'s the assumption that there will be defects in the requirements that must be resolved.

C. It\\'s the documentation of known defects in the requirements.

D. It\\'s the identification and management of any issues for resolution.

Correct Answer: D

Problem tracking is the identification and management of any issues for resolution. Answer: A is incorrect. This is not a valid statement about problem tracking. Answer: C is incorrect. This is not a valid statement about problem tracking. Answer: B is incorrect. This is not a valid statement about problem tracking.

**QUESTION 2**

A business analyst (BA) is working on a project for a media company. The BA has verified, validated, and prioritized the requirements based on business benefits. During the development phase, the team discovered that the current viewer will no longer be supported by the provider. The technical team needs to either upgrade to the newer version with different technology or find an alternate viewer. Given this new information, what is the next step for the BA?

A. Assess the impacts and re-prioritize the requirements based on technical constraints

B. Continue the project as it is currently important to focus on customer satisfaction

C. Convince stakeholders that the business benefits are unachievable due to technical constraints

D. Communicate the technical constraints to customers

Correct Answer: B

**QUESTION 3**

You are the business analyst for your organization. Your stakeholders have recently reviewed and approved the set of requirements that you\\'ve presented to them. You have now baselined the requirements. What does it mean to baseline the requirements in the light of this scenario? Choose the best answer.

A. The baseline represents the final collection and approval of all requirements.

B. The baseline represents the future set of physical deliverables.

C. The baseline represents the approved set of requirements and no additional changes are allowed.

D. The baseline represents the approved requirements and any changes must go through a change control system.

Correct Answer: D

Of all the choices, this is the best answer, as it acknowledges that although the current set of requirements is approved, any future changes to the requirements must pass through a change control system. Answer: B is incorrect. This statement is moderately true, but current requirements don\\'t always equate to complete future deliverables. Answer: A is incorrect. This statement is moderately true, but current requirements don\\'t always equate to complete future deliverables. Answer: C is incorrect. This statement is not valid, as changes can enter the set of requirements through the change control process.

**QUESTION 4**

Before requirements can actually be approved to be managed, what must be true about the requirements?

A. Requirements must support the solution scope.

B. Requirements must be approved by the technical review board.

C. Requirements must support the requirements management plan.

D. Requirements are governed by the requirements management plan.

Correct Answer: A

For requirements to be approved, they must support the solution scope. The solution scope defines what\\'s in and out of the range of requirements for business analysis activities. Answer: B is incorrect. A technical review doesn\\'t approve requirements; the solution scope defines what\\'s approved based on what\\'s in alignment with the scope. Answer: C is incorrect. The requirements management plan doesn\\'t affect the requirements that are or are not approved. Answer: D is incorrect. While this statement may be somewhat true, it doesn\\'t define how requirements are approved before their governance.

**QUESTION 5**

As a business analyst, you\\'ll often have to coach stakeholders on the processes, knowledge areas, and tasks you\\'ll complete for an organization. One of the knowledge areas is enterprise analysis. This knowledge area completes all of the following activities except for which one?

A. It defines the nature of a solution that meets that need.

B. It identifies business needs, problems, or opportunities.

C. It justifies the investment necessary to deliver that solution.

D. It manages and expresses requirements to a broad and diverse audience.

Correct Answer: D

The Requirements Management and Communication knowledge area describes the activities and considerations to manage and express requirements to a broad and diverse audience. The execution of

these tasks ensures the following facts:

The stakeholders have a shared understanding of the nature of a solution.

Those stakeholders with approval authority are in agreement as to the requirements that the solution shall

meet.

Answer: B, A, and C are incorrect. The Enterprise Analysis knowledge area describes the following

business analysis activities:

It identifies business needs, problems, or opportunities.

It defines the nature of a solution that meets that need.

It justifies the investment necessary to deliver that solution.

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