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**QUESTION 1**

Bob and Susan are business analysts for their organization. They are examining two materials that could be used in an upcoming project. They are testing the materials and measuring the results of each test to compare the materials to each other. This process will help Bob and Susan determine which material is best for their upcoming project. What type of process are Bob and Susan completing with these materials?

- A. Stress test
- B. Feasibility study
- C. Benchmarking
- D. Alternative identification

Correct Answer: C

Benchmarking is the process of comparing two or more materials, systems, or components to determine which material, in this instance, is best for the project solution.

QUESTION 2

A senior business analyst (BA) is tasked with verifying a set of requirements written by a junior BA for a system. During this exercise, the junior BA will ensure that the requirements exhibit atomic characteristics. The senior BA will be verifying that the requirements:

- A. can be understood independently of other requirements.
- B. are written using terminology common for the audience.
- C. contain no extraneous and unnecessary content.
- D. are aligned with the identified need of the stakeholders.

Correct Answer: A

Atomic: self-contained and capable of being understood independently of other requirements or designs.

QUESTION 3

You are the business analyst for a large project in your organization. While your company prefers face-to-face communications there are many stakeholders located in different geographical locations. How can you still effectively serve as a business analyst when the stakeholders are not collocated?

- A. You will need the stakeholders to periodically gather in one locale.
- B. You will need to travel on a regular rotation to each of the geographical locations to complete the business analyst duties.
- C. Add more business analysts in each of the geographical location.



D. You will need to implement videoconferences.

Correct Answer: D

According to the BABOK, the best solution in these instances is to increase videoconferences and teleconferences to complete the business analysis duties.

Answer: C is incorrect. Adding more business analysts will increase the cost of the business analysis duties.

Answer: B is incorrect. Traveling to all of the geographical locations is not always a feasible solution as there may be a small amount of stakeholders in one locale versus another. Answer: A is incorrect.

Sometimes it is effective to bring all of the stakeholders together, but this is not always practical due to cost, schedules, and the amount of stakeholders involved in the project.

QUESTION 4

Kelly is the business analyst for her organization and she's identifying roles and responsibilities of the people involved in business analysis activities. Her manager has asked Kelly to create the RACI matrix to accomplish this task. What is the RACI matrix?

- A. The RACI matrix is a roles and responsibilities chart that uses the legend of Responsible, Action, Controlled, and Informed.
- B. The RACI matrix is a roles and responsibilities chart that uses the legend of Role, Action, Controlled, and Information.
- C. The RACI matrix is a roles and responsibilities chart that uses the legend of Responsible, Accountable, Consulted, and Informed.
- D. The RACI matrix is a roles and responsibilities chart that uses the legend of Risk, Action, Cost, and Information.

Correct Answer: C

The RACI matrix is a roles and responsibilities chart that uses the legend of Responsible, Accountable, Consulted, and Informed.

QUESTION 5

You are the business analyst for your organization and preparing to plan the business analysis approach.

There are three inputs to the business analysis approach. Which one of the following is not an input to this approach?

- A. Organizational process asset
- B. Expert judgment
- C. Enterprise environmental factor



D. Business need

Correct Answer: C

Enterprise environmental factors are the rules, policies, and procedures that the business analyst must adhere to. These are already established and therefore are not considered to be inputs to this process. The three inputs to the plan business analysis approach are business needs, expert judgment, and organizational process assets.

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