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**QUESTION 1**

The emergence of self-driving vehicles has disrupted the auto insurance industry. The Chief Information Officer (CIO) has asked the business analyst (BA) to modify the existing business model to include self-driving vehicles. Which of the following will be valuable information for the BA to use?

- A. Vision and mission statement
- B. Project charter
- C. Business architecture framework
- D. Organizational structure

Correct Answer: B

The valuable information for the BA to use when modifying the existing business model to include self-driving vehicles is the project charter. This is because the project charter is a document that defines and authorizes a project, including its purpose, scope, objectives, deliverables, stakeholders, roles, responsibilities, etc. The project charter can help the BA to understand the context, scope, and expectations of the project and align the business model accordingly. The other options are not as valuable or useful as the project charter. References:

BABOK Guide, section 5.2: Plan Stakeholder Engagement CCBA Practice Test,

QUESTION 2

You are a business analyst in an organization that has recently embraced business analysis as part of its initiative for new projects. In this organization, there is not an organizational standard for tailoring business analysis duties and expectations. Which one of the following best describes the action you should take to begin business analysis?

- A. Work with the appropriate stakeholders to determine how the business analysis work should be completed.
- B. Define the organizational standard first.
- C. Create a business case for the need of organizational standards for business analysis.
- D. Take charge and begin the business analysis activities, but document your approach to serve as a template for future business analysis initiatives.

Correct Answer: A

The best answer is to work with stakeholders to determine what business analysis activities should be done in the present initiative. Answer: B is incorrect. There's not a need to define an organizational standard immediately, as this can evolve over time based on projects and business analysis experience in the organization. Answer: C is incorrect. A business case isn't needed; the business analyst needs to work with the stakeholders to define the needed activities. Answer: D is incorrect. While this answer is tempting, it does not address the cooperation and involvement of the stakeholders.

QUESTION 3



A lead business analyst (BA) has received negative feedback on the deliverables produced by BAs in the organization. A major concern was ambiguous requirements. What technique will help ensure business analysis information is clear and understandable?

- A. Choose appropriate format to communicate requirements
- B. Align test scenarios with business needs
- C. Ensure all requirements are testable
- D. Use checklists for quality control

Correct Answer: A

Choosing appropriate format to communicate requirements is a technique that helps to ensure business analysis information is clear and understandable. It involves selecting the most suitable way to present the information based on the audience, purpose, context, and complexity of the information. Aligning test scenarios with business needs, ensuring all requirements are testable, and using checklists for quality control are also good practices, but they are not techniques for communicating requirements.

QUESTION 4

A business analyst (BA) is supporting an organization in its product launch. The BA wants to identify assumptions about the benefits resulting from the new product. What does identifying assumptions help the BA manage?

- A. Priorities
- B. Metrics
- C. Requirements
- D. Risks

Correct Answer: D

If an organization is launching an unprecedented product or service, it may be necessary to make assumptions about customer or stakeholder response, as there are no similar previous experiences on which to rely. In other cases, it may be difficult or impossible to prove that a particular problem derives from an identified root cause. Stakeholders may have assumed that certain benefits will result from the implementation of a requirement. These assumptions are identified and defined so that associated risks can be managed.

QUESTION 5

A business analyst (BA) has elicited requirements for a new system. A subset of these requirements refers to judging the performance of the system, such as efficiency, capacity, security, and scalability. What technique is used to examine and group these requirements?

- A. Functional decomposition
- B. Scope model
- C. Trace requirements



D. Non-functional requirements analysis

Correct Answer: D

The most common non-functional requirements categories include availability, compatibility, functionality, maintainability, performance efficiency, portability, reliability, scalability, security, usability, certification, compliance, localization, service-level agreements, and extensibility.

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