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**QUESTION 1**

You are the business analyst for your organization and you're preparing the solution for your organization's review and implementation. Some of the requirements of the solution, however, must be inspected by compliance officers before the project and implementation can move forward. The requirements of the inspection can be best described as what?

- A. Bottleneck
- B. Requirements
- C. Cost-negativity
- D. Constraint

Correct Answer: D

Requirements that require a compliance officer to be regulated and inspected are constraints that limit the project's options.

Answer: B is incorrect. While these are requirements, the best answer is a constraint. Constraints limit the project's ability to move forward. A delay in the inspection can delay the project.

Answer: C is incorrect. This isn't a valid term and isn't applicable to this scenario.

Answer: A is incorrect. While some business analysts and project managers may call this a bottleneck in the flow of the project, the correct business analysis term for this is constraint.

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**QUESTION 2**

You are a business analyst for your organization and you're working with the stakeholders to identify the primary inputs to the business analysis approach. Which one of the following is a primary input to the business analysis approach?

- A. The business analysis approach will be shaped by the problem or opportunity faced by the organization.
- B. The business analysis approach will be shaped by the penalty of not seizing the opportunity.
- C. The business analysis approach will be shaped by the time allowed for business analysis planning.
- D. The business analysis approach will be shaped by the risks faced by the organization.

Correct Answer: A

A primary input to the business analysis approach is to consider the problem or opportunity faced by the organization.

Answer: C is incorrect. The time allowed for business analysis planning does have an effect on the thoroughness of the business analysis activities, but this isn't the best answer for the question. Answer: D is incorrect. While risk and reward are considerations, consideration of the problem or opportunity is a better choice for this question. Answer: B is incorrect. This answer doesn't consider the reward of the opportunity or acknowledge, as there may also be problems to be solved, not just opportunities to seize.

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**QUESTION 3**

A facilities management company has an ambitious growth plan of doubling the revenue of their office waste recycling service over the next 12 months. The business analyst (BA) plans to define the objectives and align them with the enterprise's vision, mission and goals. What element of 'SMART' goals would this objective refer to?

- A. Relevant
- B. Measureable
- C. Specialized
- D. Achievable

Correct Answer: A

There is a well-known test for assessing objectives in terms of how well they have been defined, called

SMART. The SMART test works as follows:

Specific: Is your objective specific; does it describe a specific outcome or result?

Measurable: Is the outcome or result measurable?

Achievable: Is this objective feasible or achievable?

Relevant: Is this objective aligned and relevant to the organization's vision and goals?

Time-bound: What is the timeframe for this objective to be achieved?

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**QUESTION 4**

A business analyst (BA) is working on a project that has a number of stakeholder conflicts and issues. The BA is finding it difficult to resolve the conflicts and issues effectively. What should the BA do to prevent a similar situation in the future?

- A. Plan business analysis governance
- B. Verify requirements
- C. Perform stakeholder analysis
- D. Validate requirements

Correct Answer: C

Stakeholder analysis involves identifying the stakeholders that may be affected by a proposed initiative or that share a common business need. Stakeholder analysis notes, considers, and analyzes the various characteristics of the identified stakeholders.

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**QUESTION 5**



Your organization is using a plan-driven approach to business analysis. What must you do with all of the communication documents created as part of this high-priority project that you are serving as the business analyst for?

- A. The communications management plan will dictate what will happen to the business analysis communications.
- B. All formal communication must be destroyed once the project is completed.
- C. All communications must be archived and will become part of the organizational process assets.
- D. All communications must be documented and passed onto the solution's project manager for analysis and to serve as supporting detail.

Correct Answer: C

Communications in a plan-driven approach to business analysis must use formal communication. Formal communications should be archived as part of the organizational process assets. Answer: A is incorrect. The communications management plan may dictate that the communications be archived, but this is not a requirement of the communications management plan. Answer: D is incorrect. The project manager may want to reference the communication but doesn't always need. If the communications are archived, then the project manager can access them as needed. Answer: B is incorrect. Communication documents are not destroyed; they are archived as part of the organizational process assets.

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