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**QUESTION 1**

A health insurance provider undertakes enhancements to its mobile application platform and finalizes the following capabilities as part of the scope of the next release:

- A. Ability to integrate online maps and global positioning system (GPS) technology with the mobile application in real time to display location of service providers in the subscriber's vicinity that participate in the subscriber's plan network.
- II. Ability for the subscriber to lookup the service providers by specifying either a postal code or a search area radius in miles.
- III. Ability for the subscriber to initiate the download of fee information for one or more service providers in a single request.

Through requirements workshops the business analyst elicits the following detailed business requirements:

1. The company's mobile application platform must support real time integration with the following third party systems:

- A) GPS System
- B. Postal Code Validation

2.

The service providers available for selection must participate in the subscriber's medical plan network as of the current system date.

3.

The map display shall highlight the boundary of the search area with a dotted yellow line.

4.

The extent and shape of the search area shall be determined based on one of the following user choices:

- A) Postal code ?Subscriber location acquired from GPS shall be used to determine and populate the related postal code as the default postal code with options for the user to change the postal code.
- B) Radius for the search area around the subscriber's location, that will have default value of 5 miles. The radius can be changed by the subscriber with a maximum range of 50 miles.

5.

Subscriber shall be able to select one of the options above and supply corresponding input.

6.

System shall validate the user input and display appropriate error messages if invalid.

7.

Based on the inputs and the plan of the subscriber, the system shall retrieve information for the participating service providers that are located within the designated search area.



8.

System shall display a map including visual markers to indicate locations of the service providers in the top half of the device screen and a list of the same service providers in the bottom half of the device screen.

9.

The list of service providers shall include the Name, Phone Number and Street Address.

10.

If the subscriber specified the radius or retained the default postal code for the search area, the list shall additionally include the approximate driving distance in miles from the subscriber's last registered location and the list shall be sorted in the ascending order of the driving distance.

11.

The subscriber shall be able to select a service provider either from the list or from the map and download a document that contains the name, contact telephone, email address, fax number and the fee schedule for the covered

services applicable to the subscriber's plan.

Which of the following relationship types correctly identifies the nature of the relationship between the 3 business capabilities and the 11 requirements?

B. Derives

C. Depends

D. Validates

E. Verifies

Correct Answer: D

QUESTION 2

A company that specialized in manufacturing vending machines for books has been in business for 10 years. As the e-book and online retailing grow, the company perceived that a change is required to respond to the new emerging market forces. However, the change should focus on reusability as much as possible to reduce expenses. After analyzing the current state with the business subject matter experts, the business analyst (BA) proposed investing in a new business line of vending machines that sell pay per use mobile device phone fast charging stations.

Due to the urgency of this change, the BA was asked to finalize requirements elicitation in the shortest possible time.

By proposing this change, what type of view did the BA use to analyze the current manufacturer's state?

A. Data-centric

B. Capability-centric

C. Process-centric

D. People-centric



Correct Answer: A

QUESTION 3

Which of the following displays the relative importance of the defects?

- A. Pareto diagram
- B. User Documentation
- C. Gantt chart
- D. Flowchart

Correct Answer: A

QUESTION 4

The requirements elicitation process requires that the business analyst and team prepare for the requirements elicitation activities. There are three specific inputs that the business analyst will need in preparing for the requirements elicitation. Which of the following is NOT one of the three inputs the business analyst will use as he prepares for requirements elicitation?

- A. Solution scope
- B. Change request
- C. Business need
- D. Stakeholder list

Correct Answer: B

QUESTION 5

You are the business analyst for your organization. Management has asked that you create a stakeholder map as part of the conduct stakeholder analysis process.

What is a stakeholder map?

- A. A stakeholder map is a visual diagram that shows the connection among positive and negative stakeholder
- B. A stakeholder map is a visual diagram that illustrates where the stakeholders are geographically located.
- C. A stakeholder map is a visual diagram that depicts the stakeholders\' actions as responsible, accountable consult, and inform.
- D. A stakeholder map is a visual diagram that depicts the relationship of the stakeholders to the solution and to one another.

Correct Answer: D



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