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QUESTION 1

You are the business analyst for your organization and are preparing to conduct stakeholder analysis. As part of this process you realize that you\'ll need several inputs.

Which one of the following is NOT an input you\'ll use for the conduct stakeholder analysis task?

A. Enterprise architecture

B. Enterprise environmental factors

C. Organizational process assets

D. Business need

Correct Answer: B

QUESTION 2

A non-profit utility company has 900 employees, a majority of whom are hourly employees and must track their time using a paper-based process. A few years ago the Director of Human Resources purchased a software system to eliminate the current paper-based time reporting process. No requirements specific to the utility company were defined prior to the purchase. A team was formed to implement the software. During implementation process, the team discovered the software lacked functionality and was not robust enough to support the general ledger requirements. The company stopped the effort and incurred a $500,000 USD loss on the cost of the software.

This year, the Director of Finance requested that a team investigate the current paper-based time reporting process and recommend solutions. The Director of Finance feels that the Director of Human Resources must be involved as a critical stakeholder. The Director of Human Resources is still bitter about the last effort because the process `stopped\\'.

During a design review meeting to discuss the future state, all stakeholders are in agreement except the Director of Human Resources. Who makes the final decision?

A. All stakeholders must be in complete agreement

B. The sponsor

C. The BA

D. Those identified in the governance approach

Correct Answer: D

QUESTION 3

You are the business analyst for your organization and have many solutions available to an identified problem. You would like a way to quickly and fairly determine which solution is the best choice for your organization. Which of the following approaches would allow you to determine the top-rated solutions for your organization?

A. Scoring system

B. Acceptance and evaluation criteria

C. Vendor assessment

D. Voting system

Correct Answer: B

QUESTION 4

Martha is observing Gary complete several activities as part of her requirements elicitation process. Martha is simply observing the steps Gary takes to complete his work and she is taking notes. In this instance Martha does not ask Gary any questions.

What type of observation technique is Martha completing?

A. Shadowing

B. Active

C. Passive

D. Usage consideration

Correct Answer: C

QUESTION 5

Wanda is the business analyst for her organization and she is currently working on the specify and model requirements process. One of the elements of this process is the documentation of the textual requirements.

Wanda must describe the capabilities of the solution, any conditions that must exist for the requirements to operate, and what third component of the textual requirement?

A. Any constraints that may prevent the solution from fulfilling the requirement

B. Write in the active voice

C. Describe a situation or problem

D. Express only one requirement at a time

Correct Answer: A