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QUESTION 1

A business analyst (BA) has been assigned to manage the ongoing stakeholder collaboration after completing a project. The BA needs to understand the stakeholders\' level of satisfaction and wants to offer stakeholders an opportunity to help improve the working relationships based on this information.

Which technique should the BA use?

A. Risk analysis and management

B. Brainstorming

C. Collaborative games

D. Lessons learned

Correct Answer: D

QUESTION 2

Your organization is using a plan-driven approach to business analysis.

What characteristic must be true of changes in the approach that your organization is using?

A. All the changes only occur if they are less than an agreed factor, such as ten percent of the solution\\\'s overall cost or a percentage of the project\\\'s schedule.

B. All the changes only occur if they are less than ten percent of the solution\\\'s overall cost.

C. All the changes only occur if they are genuinely necessary.

D. Changes are generally not permitted in the plan-driven approach to business analysis.

Correct Answer: C

QUESTION 3

A business analyst (BA) at a regional bank has recently been assigned to assist on a project to expand into new markets. The chief executive officer (CEO) envisions the bank as a national brand and has asked the chief financial officer (CFO) to monitor project progress closely. The project manager (PM) has asked the BAs on the team to recommend an appropriate business analysis approach.

Based on the nature of the project and the industry, which approach should they recommend?

A. An unstructured approach utilizing informal team interaction, model-driven documentation standards, and iterative requirements development

B. An agile approach with frequent team interaction, adaptive documentation standards, and iterative requirements development

C. A moderate approach utilizing the bank\\\'s existing waterfall project lifecycle and documentation deliverables not

requiring formal approval

D. A formal approach with planned team interaction, agreed upon documentation deliverables requiring formal approval, and front-loaded requirements development

Correct Answer: B

QUESTION 4

Which of the following processes is used to make certain that the project team members are completing the project work according to the project plan?

A. Project time management

B. Project scope management

C. Quality management plan

D. Quality control

Correct Answer: D

QUESTION 5

You are creating a model for your requirements.

Which model type categorizes and describes the people who directly interact with a solution?

A. Rules

B. User classes, profiles, or roles

C. Concepts and relationships

D. Events

Correct Answer: B