CAT-180^{Q&As}

CA Service Desk Manager r12 Professional Exam

Pass CA CAT-180 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.pass4itsure.com/cat-180.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by CA Official
Exam Center

⚙ **Instant Download** After Purchase

⚙ **100% Money Back** Guarantee

⚙ **365 Days** Free Update

⚙ **800,000+** Satisfied Customers

QUESTION 1

The CA Service Desk Universe supports: (Choose three)

A. security maintenance

B. report server setup only

C. multiple databases and multiple languages

D. data retrieval with knowledgeof the object or database layer

E. job scheduling and linkage of delivered reports to theCA Service Desk user interface

Correct Answer: ACE

QUESTION 2

Which component has a Willingness Value?

A. Web engine

B. Data extractor

C. pdm_userload input file

D. Database interface (DBI)

Correct Answer: A

QUESTION 3

Security access to CA Service Desk objects from command line utilities:

A. is configured in the contact record.

B. is configured in the access type record.

C. is configured in Active Directory group membership.

D. cannot be configured because there is no security on the command line utilities.

Correct Answer: B

QUESTION 4

When you create configuration items (CIs) for notifications, you distinguish special object contacts from normal ones by using the:

A. number (#) character

B. percent (%) character

C. ampersand (and) character

D. commercial AT (@) character

Correct Answer: D

QUESTION 5

Which language are macros related to Service Level Agreements (SLAs) written in?

A. PL/I

B. PERL

C. SPEL

D. Visual Basic

Correct Answer: C

CAT-180 VCE Dumps   CAT-180 Practice Test   CAT-180 Exam Questions