



CA eHealth r6 Administrator Exam

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QUESTION 1

You are planning to update to CA eHealth r6.3. To avoid common upgrade issues, what do you need to do before you begin the upgrade?

- A. Check that the current installation is polling and running reports without errors.
- B. Define an upgrade sequence, starting with remote sites and ending with the central site.
- C. Make sure that you maintain security during the upgrade by checking that anti-virus software is running.
- D. Plan to restore a backup CA eHealth system, to ensure that no data loss or downtime occurs during the upgrade.

Correct Answer: A

QUESTION 2

In Report Center, which users are considered super users?

- A. Server Administrators
- **B.** Report Administrators
- C. System Administrators
- D. Directory Administrators

Correct Answer: C

QUESTION 3

Which command do you use to open the OneClick for eHealth console only?

- A. ehealth -h
- B. ehealth -oce
- C. ehealth -once
- D. ehealth -motif
- Correct Answer: B

QUESTION 4

Recently, you have noticed that CA eHealth reporting seems to be inaccurate or incomplete. Furthermore, performance appears to be poorer than usual. Your colleague believes the issue relates to bad polling and suggests that you review discovery files and the relevant log files. To specifically address polling issues, what do you need to look for? (Choose three)



- A. Incorrect Umask settings
- B. Error messages in the poller log files
- C. Unexpected characters used in directory naming
- D. New devices that might need to be manually added to the poller configuration
- E. Elements that have changed based on change management, replaced hardware, or a new system identity

Correct Answer: BDE

QUESTION 5

When performing a discovery, an element listed in the poller does not respond to the rediscovery. What could be a cause of this missing element?

- A. The license manager daemon was not stopped.
- B. A parent/child element has an identical hostname.
- C. The message timed out before a response was received.
- D. The discover key is duplicated in your poller configuration.

Correct Answer: C

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