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QUESTION 1

Which of the following items can you view without the pa_viewer role if the indicator and breakdown ACLs are respected? (Choose two.)

A. Diagnostic Results

B. KPI Details

C. Analytics Hub

D. Widget Statistics

Correct Answer: BC

You can rely less on roles and more on access control lists (ACLs) to secure Performance Analytics.

On new instances, you no longer need the pa_viewer role to view the following items. Instead, indicator and breakdown ACLs are respected:

*

 Analytics Hub

*

 Text Analytics widgets

*

 KPI Details

*

 Breakdowns on workbench widgets

Performance Analytics widgets: In general, Performance Analytics widgets follow indicator and breakdown ACLs.

Targets and Thresholds: On the Analytics Hub, no roles are required to create personal targets and thresholds.

Reference:https://docs.servicenow.com/bundle/quebec-release-notes/page/release- notes/analytics-intelligence-reporting/performance-analytics-rn.html

QUESTION 2

What role or access do users need to act on a signal to reset a baseline or dismiss a signal?

A. Responsible users without workspace access

B. Users with the admin. pa_admin. or pa_kpi_signal_admin role without being a responsible user

C. Only users with the admin role

D. Users irrespective of their level of responsibility

Correct Answer: B

Users with the admin, pa_admin, or pa_kpi_signal_admin role can reset a baseline or dismiss a signal without being a responsible user. Users with other roles must become responsible users to take such actions. These users also need a role that gives them access to a relevant workspace. You can assign responsibility for KPI Signals for a KPI to yourself or someone else. You can also unassign responsibility.

Reference:https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/par-for- workspace/concept/kpi-signals-responsible-users.html

QUESTION 3

Which of the following data update settings for single score visualisations shows the timestamp of when the score was last updated?

A. Show score update time

B. Real time update

C. Background refresh interval (minutes)

D. Follow filters

Correct Answer: A

`Show score update time\\' shows the timestamp of when the score was last updated. `Follow filters\\' set for a workspace page. When enabled, the visualisation displays on a workspace with the filters set by the page. Toggle off to disable a

visualisation from accepting any filter input.

`Background refresh interval (minutes)\\' shows how often, in minutes, the landing page refreshes the visualisation if you have navigated away from it.

`Real time update\\' updates score in real-time.

Reference:https://docs.servicenow.com/bundle/quebec-servicenow-platform/page/use/par- for-workspace/concept/single-score.html

QUESTION 4

What does anti-signal indicate in KPI Signals?

A. No signal has been detected

B. Long-term stability

C. Abnormal variation in the scores of a KPI

D. A workflow has changed

Correct Answer: B

Reference:https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/par-for- workspace/concept/signal-no-signal-anti-signal.html

QUESTION 5

Which of the following are suggested when you type in a query on Analytics QandA? (Choose three.)

A. Recent searches

B. Tables and columns

C. Breakdowns

D. Indicators

Correct Answer: ABD

When you use Analytics QandA, the suggestions from previous searches are now shown together with the suggested indicators, tables, and columns. As you type in a query, Analytics QandA suggests recent searches, indicators, tables, and

columns that match what you have typed so far. Only the tables and columns to which you have access are shown.

If Analytics QandA cannot determine which table you want, it shows you up to three likely tables.

Reference:https://docs.servicenow.com/bundle/quebec-now- intelligence/page/use/performance-analytics/concept/analytics-q-and-a.html

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