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QUESTION 1

What condition do you use on the Elements Filter record for the `Groups\\' Breakdown Source to get only groups that had an incident assigned to them?

A. By adding \\'itil\\' to the Roles necessary to see the filter

B. By adding \\'Incident->Assignment group\\' to the Related List Conditions

C. By adding \\'itil\\' type to the \\'Conditions\\'

D. By selecting \\'Incident [incident]\\' for the Facts table

Correct Answer: B

When you create an element filter, you can include conditions on a related field in a different table than the breakdown source table. Element filters enable you to limit the displayed breakdown elements on an Analytics Hub or widget using

filter conditions, including personalised visuals. You can select an element filter when viewing breakdowns on an Analytics Hub or configuring a breakdown widget.

For example, you could create an element filter on the Groups breakdown source, which uses the Group [sys_user_group] table. If you added a related list condition on Incident [incident]->Assignment group, you would get only groups that

had an incident assigned to them. If this condition included [[Created][on][Last 6 Months]], you would get groups that were assigned an incident that was created within the last six months.

Reference:https://docs.servicenow.com/bundle/quebec-now- intelligence/page/use/performance-analytics/concept/c_BreakdownElementFilters.html

QUESTION 2

Which system property enables an administrator to allow specified user roles to select indicators as data sources from the Data Visualisation Configuration panel?

A. glide.knowman.search.apply_role_based_security

B. par_vis_config.data_source.can_select_indicator

C. com.snc.pa.dc.max_row_count_indicator_source

D. glide.source_control.checksum_required

Correct Answer: B

par_vis_config.data_source.can_select_indicator property specifies roles (comma- separated) which can select indicators as data sources from the Data Visualisation configuration panel. If empty, all users can select the indicator sources that they have access to. Type: string

Default value: empty

Location: System Property [sys_properties] table com.snc.pa.dc.max_row_count_indicator_source property sets the

maximum number of rows allowed to be fetched from an Indicator Source. glide.source_control.checksum_required property

allows you to enable optional checksum validations and sanitisations.

glide.knowman.search.apply_role_based_security property honours read access to knowledge bases or articles specified for roles if set to true. If false, it enables specified user criteria to override read access specified for roles.

Reference:https://docs.servicenow.com/bundle/quebec-platform-administration/page/administer/referencepages/reference/r_AvailableSystemProperties.html

QUESTION 3

What \'related lists\' are available on the formula indicator form? (Choose three.)

A. Targets

B. Contributing Indicators

C. Breakdowns

D. Signals

Correct Answer: ABC

Here are the available related lists on the baseline configuration when navigating to the Formula Indicators form: Breakdowns, Contributing Indicators, Time series exclusions, Targets, Thresholds, and Diagnostic Results.

`Signals\' is not an out-of-the-box related list on the Formula Indicators form. Use the Contributing indicators related list to navigate to the indicators used in the formula or their indicator sources. If you include another formula indicator in the

formula, both that indicator and its contributing indicators are listed.

Reference:https://docs.servicenow.com/bundle/quebec-now- intelligence/page/use/performance-analytics/task/t_CreateAFormulaIndicator.html

QUESTION 4

Which of the following can be used across all the visualisations in a workspace?

A. Signal

B. Dashboard Builder

C. Studio

D. User Experience filter

Correct Answer: D

Create a single User Experience filter for use across all the visualisations in a workspace. The filter you create is available in the workspace in which you created it. For filters to work in workspaces, you must configure an event handler to apply the filters.

Reference:https://docs.servicenow.com/bundle/quebec-servicenow- platform/page/administer/workspace/task/create-user-exp-filters.html

QUESTION 5

Which of the following are true statements about configuring pie, donut, and single score visualisations in workspaces?

A. Data labels are shown as only percentages, as values, or as both.

B. Legend percentages are shown along with values.

C. The metric label name is displayed near the metric value.

D. Set gradient, texture, or no colour options for data display.

Correct Answer: ABC

A pie visualisation shows how individual pieces of data relate to the whole using a circle to represent the whole.

A Donut visualization shows how individual pieces of data relate to the whole using a donut shape to represent the whole.

Single score visualisations display a single, key business value or current aggregate indicator score. You can set a score to update in real-time. The following enhancements are made to pie, donut, and single score visualisations in the

Quebec release:

*

The metric label name is displayed near the metric value.

*

Legend percentages are shown along with values.

*

Data labels are shown as only percentages, as values, or as both. Gradient, texture, or no colour are not valid colour options for data display. You can set \\'default\\', \\'colour palette\\' and \\'fixed element colour\\' for pie and donut visualisations, and \\'default\\' and \\'single colour\\' for single score visualisations.

Reference:https://docs.servicenow.com/bundle/quebec-servicenow-platform/page/use/par- for-workspace/concept/pie-donut-visualizations.html#pie-donut-visualizations

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