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**QUESTION 1**

The original concept of the PDCA cycle was given by:

- A. Maslow
- B. Dr. Shewhart
- C. Ishikawa
- D. Harold S. Geneen

Correct Answer: B

QUESTION 2

As the Business Analysis activity advances due to budgetary constraints, the Business Partner has asked the Project Manager to focus the effort of the subsequent work only on the most critical requirements. What must the Business Analyst do?

- A. Elicit Requirements
- B. Drop Requirements
- C. Prioritize Requirements
- D. Validate Requirements

Correct Answer: C

QUESTION 3

When it is said that the Business Analyst must be fully "bilingual", what two languages does the BA need to "speak"?

- A. English and Native Language of the Client
- B. Information Technology and Business
- C. Programming and Design
- D. Quality Assurance and Quality Control

Correct Answer: B

QUESTION 4

Quality Management is defined as an approach which uses decisions based on:

- A. Budget, Schedule, Information



B. Logic, Facts, Schedule

C. Facts, Data, Logic

D. None of the above

Correct Answer: C

QUESTION 5

A Business Analyst needs to have good communication and interpersonal skills. Example(s) of communication and interpersonal skills include:

A. Listening

B. Interviewing

C. Testing

D. Only A and B

E. A,B, and C

Correct Answer: D

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