

C_SM100_7210^{Q&As}

SAP Certified Technology Associate - SAP Solution Manager -Mandatory and Managed System Configuration (7.2 SPS10)

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QUESTION 1

You need to pay any extra Licenses for using SAP Solution Manager for managing your SAP Solution.

A. Correct

B. Incorrect

Correct Answer: B

QUESTION 2

What are components of the SAP Solution Manager monitoring and alerting Infrastructure (MAI) architecture? Note: There are 3 correct answers to this question.

- A. Event Calculation Engine
- B. Data Provider Connector
- C. Alert Consumer conector
- **D. Post Processing Framework**
- E. SAP Java conector

Correct Answer: ABC

QUESTION 3

More than one answer is correct. (Choose Two)

A. Enables collaboration between end user, internal support and SAP support for timely and effective resolution.

B. Enables all end-users to send all support messages to SAP, thereby negating the need for internal support resources.

C. Requires all end-user support messages to be created in the solution manager system.

D. Supports customer internal message handling.

Correct Answer: AD

QUESTION 4

Solution Monitoring enables: (Choose all that apply)

- A. Central System Monitoring
- B. Business Process Monitoring



C. Service Level Management

Correct Answer: ABC

QUESTION 5

Service Desk Features: (Choose all that apply)

- A. Solution Manager diagnostics
- B. Customer solution database
- C. Managing SAP Notes
- D. Message Handling Process

Correct Answer: ABCD

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