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QUESTION 1

What data objects can be accessed in form routines? (Choose two)

- A. All data objects that have been defined locally in the form.
- B. All data objects that have been explicitly passed via the Interface.
- C. All data objects that are defined in the current program (no matter in which processing block).
- D. All data objects in modules that are being called from the current form.

Correct Answer: AB

QUESTION 2

You are trying to process a customer message. However, the available information is insufficient for a complete understanding. What will be your next step? (Choose two)

- A. Give yourself time to carefully read the problem description of the customer. Also, try to '\read between the lines\' and get confirmation by customer that your interpretation is correct.
- B. Be insistent, but polite. '\I would like to ask you for help to clarify the issue\'.
- C. Send notes to customer without being sure that they will help.
- D. Try to guess what the customer '\might\' want to have.

Correct Answer: AB

QUESTION 3

You only know the technical name of a customizing table. Which transaction could you use to find out where in Customizing you may maintain changes to the table? (Choose two)

- A. SE11
- B. SM30
- C. SM31
- D. SPRO

Correct Answer: BC

QUESTION 4

Which of the following objects can be analyzed in the Object List of the Object Navigator (SE80)? (Choose two)



- A. The authorizations required to execute a program.
- B. The database tables that are accessed by the program.
- C. The data objects used by the program.
- D. The Include programs of the program (for example, Top-Include).

Correct Answer: CD

QUESTION 5

What does Mission-Critical Support within Enterprise Support mean? (Choose two)

- A. Robust Service Level Agreements (SLA)
- B. 7 x 24 root cause analysis
- C. Ramp-up support
- D. SAP system backup

Correct Answer: AB

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