



C_C4HCBU1808^{Q&As}

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QUESTION 1

Which user interfaces can you use to enter a customer complaint ticket? (2)

- A. BackOffice Customer Support Cockpit
- B. On the storefront using the Assisted Service Module
- C. Personalization mode in SmartEdit
- D. BackOffice Order Fulfillment Cockpit

Correct Answer: AB

QUESTION 2

In the standard SAP Commerce accelerators, what are the CMS navigation nodes used for? (2)

- A. To provide hierarchical structure in the navigation bar
- B. To filter product attributes
- C. To configure links used in the navigation bar
- D. To configure the checkout navigation page flow

Correct Answer: AC

QUESTION 3

What is an SAP AddOn?

- A. A set of Java libraries, distributed as a JAR file, used to call external service providers, such as payment, tax, or fraud service providers.
- B. A type of extension running on a separate framework that provides specialized backend functionality and connects with SAP through RESTful Web services
- C. A commerce extension that provides optional functionality, such as behavioral targeting, vouchers, Solr faceted search, or subscriptions
- D. A type of extension that allows you to extend SAP Commerce accelerator functionality, such as sharing on a social network

Correct Answer: D

QUESTION 4

You have been asked to import some data using ImpEx scripts that create user interface components on a storefront.



What tool would you use to execute the ImpEx scripts?

- A. hybris Administration Console
- B. SmartEdit
- C. Product Cockpit
- D. Order Fulfillment Cockpit

Correct Answer: A

QUESTION 5

In SAP Commerce, if multiple PriceRows match a price request, which PriceRow has priority?

- A. The PriceRow for a specific product group and customer group
- B. The PriceRow with NO specific product or customer
- C. The PriceRow with NO specific product but with specific customer
- D. The PriceRow for a specific product and specific customer

Correct Answer: D

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