



C_C4H520_02^{Q&As}

SAP Certified Application Associate - SAP Field Service Management
2005

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**QUESTION 1**

As an administrator, you want to send automatic notifications to your technician when you are finished modifying the approval status of an effort item related to your technician's service call. Which company setting will you activate within the administration module?

- A. Coresystems.Mobile.ApprovedEffortsModificationAllowed
- B. Coresystems.CoresystemsFSM.DL.Notifications.Enabled
- C. Coresystems.CoresystemsFSM.Mobile.
- D. PushNotifications.ActivityChanges.En

Correct Answer: A

QUESTION 2

Which advanced settings can you use to create a dashboard? Note: There are 2 correct answers to this question.

- A. Data transfer object (DTO)
- B. Object type
- C. Sample chart
- D. Query

Correct Answer: AD

QUESTION 3

What are the SAP Field Service Management service call statuses that can be mapped to ERP? Note: There are 3 correct answers to this question.

- A. Ready to Plan
- B. Planned
- C. Technically Complete
- D. Cancelled
- E. Released

Correct Answer: ACD

QUESTION 4



What are some of the SAP Crowd Service capabilities? Note: There are 3 correct answers to this question.

- A. Configurable onboarding platform to invite partners
- B. Automatic determination of activity effort and materials consumed
- C. Crowd workers can reschedule assignments within a set time frame
- D. Intelligent scheduling to determine the best qualified technician
- E. Crowd workers can accept or reject assignments within a set time frame

Correct Answer: ADE

QUESTION 5

Which functionality is possible when the Smartform template is set to Translation status? Note: There are 2 correct answers to this question.

- A. The template can be edited.
- B. The template can be assigned to an activity.
- C. The template can be exported in XML format.
- D. The template can be assigned to an equipment.

Correct Answer: AC

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