

# C\_C4H410\_21<sup>Q&As</sup>

SAP Certified Application Associate - SAP Sales Cloud 2111

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#### **QUESTION 1**

What changes can be made to a sales order that has been saved and replicated to SAP S/4HANA for logistics processing?

- A. Add new products.
- B. Change sold-to party.
- C. Remove payment terms.
- D. Re-run credit check.

Correct Answer: D

#### **QUESTION 2**

Which of the following are social channels that can be utilized in SAP Sales Cloud? Note: There are 3 correct Answers to this question.

- A. LinkedIn
- B. Instagram
- C. WeChat
- D. TikTok
- E. YouTube

Correct Answer: BCE

#### **QUESTION 3**

When you generate an account summary, what type of information is displayed? Note: There are 3 correct Answers to this question.

- A. Marketing attributes
- **B.** Relationships
- C. Account team
- D. Billing status
- E. YTD revenue
- Correct Answer: ABC



### **QUESTION 4**

How can you set the lead qualification levels in SAP Sales Cloud? Note: There are 2 correct Answers to this question.

- A. Manually maintained
- B. Based on lead status
- C. Based on surveys
- D. Based on product lists

Correct Answer: AB

#### **QUESTION 5**

You need to change access to a work center for several users to read-only. Which setting do you use to apply restriction rules?

- A. Code list restrictions
- B. The access context
- C. A scoping question
- D. Any field of the business object

Correct Answer: B

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