



# C9560-659<sup>Q&As</sup>

Fundamentals of Applying IBM SmartCloud Control Desk V1

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### QUESTION 1

What can be configured by an administrator in the Self Service Center application?

- A. The background color of the shopping cart.
- B. The fonts for the Self Service Center application.
- C. The colors and thresholds limits for the monitor gauges.
- D. The items included in the navigator and the order in which they are displayed.

Correct Answer: D

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### QUESTION 2

After an organization is created using the Quick Configuration application, what additional data must be created in the Organizations application?

- A. Users
- B. Locations
- C. Work Type
- D. Classifications

Correct Answer: C

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### QUESTION 3

Which three tasks are available in the IBM SmartCloud Control Desk Entry Edition? (Choose three.)

- A. Importing data
- B. Managing changes
- C. Managing IT assets
- D. Administering self-service
- E. Managing configuration items
- F. Working with incidents and problems

Correct Answer: BDF

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### QUESTION 4



Most loggers are inactive by default and set to which mode level?

- A. WARN
- B. DEBUG
- C. ERROR
- D. DEFAULT

Correct Answer: C

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#### QUESTION 5

Which two properties must be specified in order to save an organization record? (Choose two.)

- A. Site
- B. Default Item Status
- C. Base Currency 1 and 2
- D. Default Stock Category
- E. General Ledger Clearing Account

Correct Answer: BD

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