



# C9560-505<sup>Q&As</sup>

IBM SmartCloud Control Desk V7.5.1 IT Asset Management  
Implementation

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### QUESTION 1

Where is a storeroom Ship to Address record created?

- A. Receiving application
- B. Locations application
- C. Storerooms application
- D. Organizations application

Correct Answer: C

Reference: <http://pic.dhe.ibm.com/infocenter/tivihelp/v50r1/index.jsp>

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### QUESTION 2

Which IBM SmartCloud Control Desk external system must be enabled so the Software Catalog can be Imported?

- A. EXTSYS
- B. EXTSYS1
- C. SCCDEXTSYS
- D. TAMITEXTSYS

Correct Answer: D

Reference: <http://pic.dhe.ibm.com/infocenter/tivihelp/v50r1/index.jsp>

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### QUESTION 3

Limits and Tolerances are set at which level?

- A. Set
- B. User
- C. Group
- D. Location

Correct Answer: A

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### QUESTION 4

The common causes of problems and their remedies can be defined in which application?



- A. Incidents
- B. Job Plans
- C. Failure Codes
- D. Service Requests

Correct Answer: A

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#### QUESTION 5

What is an internal status of a Request for Quotation?

- A. EDIT
- B. INPRG
- C. COMM
- D. DELETE

Correct Answer: C

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