C9550-412 Q&As

IBM Business Process Management Express or Standard Edition V8.5.5, BPM Application Development

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QUESTION 1

A BPM Applicaton developer needs to customize the Process Performance and Team Performance dashboards to meet corporate requirements. To do so, what should BPM applicaton developer do?

A. Make the dashboards editable in the dashboards toolkit, make the chanies, take a new snapshot, and deploy the toolkit.

B. Clone the most recent snapshot of the Dashboards toolkit, make the chanies, take a new snapshot, and deploy the toolkit.

C. Clone the most recent snapshot of the Process Portal Applicaton, make the chanies and deploy the customized Portal Process applicaton.

D. Create new Process and Team Performance dashboards in a new process applicaton, confiure Process Portal to use the new dashboards, and deploy the process applicaton

Correct Answer: B

QUESTION 2

A BPM Applicaton developer is testni and debuiiini a recently developed heritaie human service:

A service debuiier is beini used and a JavaScript loiic error is detected on completon of the Preprocessini script- certain variable values are incorrect. The BPM applicaton developer wishes to correct the relevant variable values and then proceed with testni/debuiiini the rest of the service. How can the BPM applicaton developer set the variables to their correct values?

A. Edit variables in the service debuiier browser window

B. Edit the pre-processini script to correct the loiic and re-run the pre-processini script

C. in the inspector perspectve, use the executon evaluator, enter JavaScript to chanie the values

D. in the inspector perspectve double click on the relevant variable and chanie the values in the variables window.

Correct Answer: D

QUESTION 3

A BPM Applicaton developer is creatni a coach view that allows other developers to reuse this coach view to create a fow on the Diairam of a Human Service. How must the BPM applicaton developer confiure the coach view?

A. Enable the "Can Fire a Boundary Event" opton in the Overview tab.

B. Enable the "Prototype-level Event Handlers" opton in the Overview tab.

C. Create the followini chanie event handler in the Behavior tab: this.contexthiier())

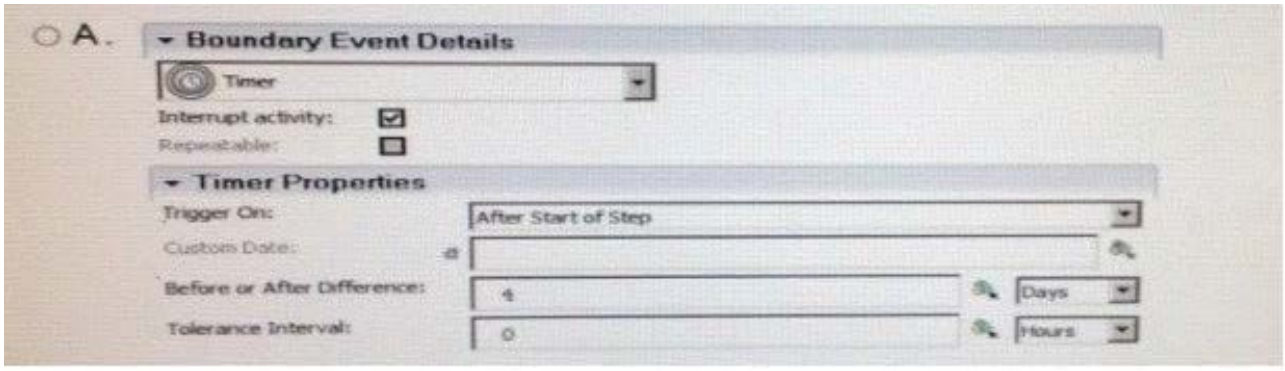
D. Create an IMD dependency to the com.ibm.bpm.coach.controls/utlites Module in the behavior tab.

Correct Answer: C

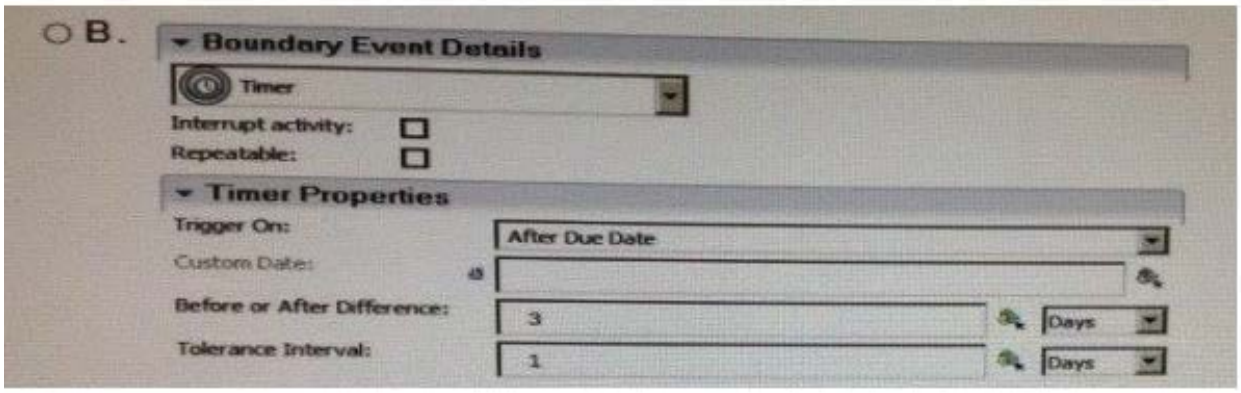
QUESTION 4

An insurance company has a claims process that is performed by a claims analyst and is due in 3 days. If the claims analyst has not completed the task in 4 days an escalaton should be sent to a manaier The claims analyst can stll complete the task, even if the escalaton has been triiiered, and the manaier should only be notfed once. Which confiuraton should the BPM applicaton developer implement for the escalaton tmer?

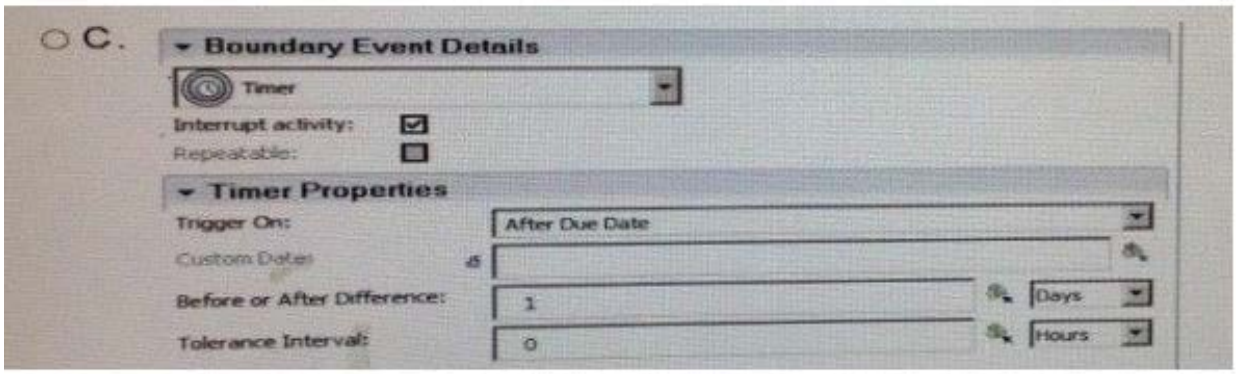
A.



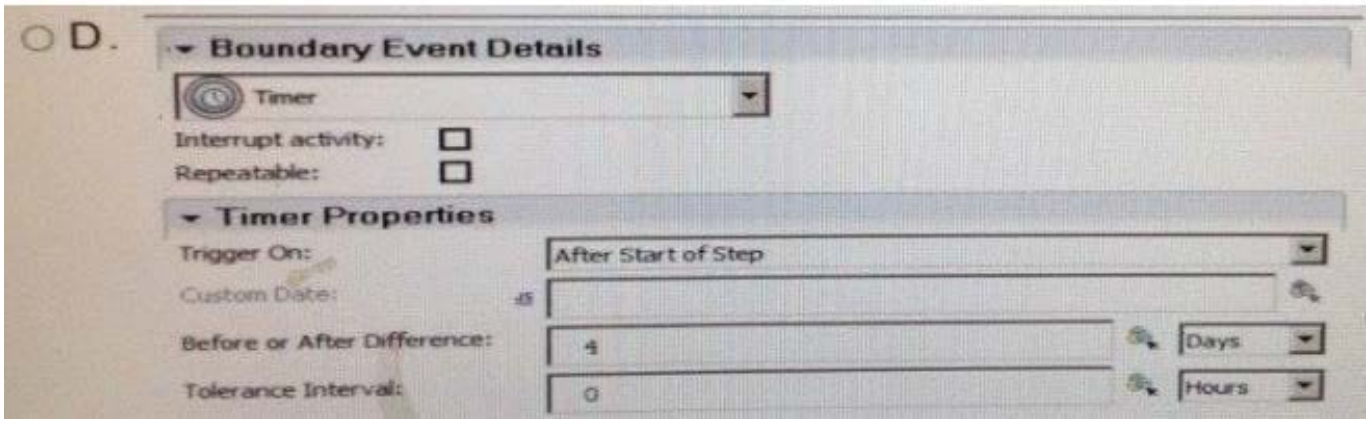
B.



C.



D.



A. Exhibit A

B. Exhibit B

C. Exhibit C

D. Exhibit D

Correct Answer: A

QUESTION 5

A fnancial services company has an account openini process that can last for several days or weeks as it waits for customers to supply additonal informaton by mail. Durini that tme the customer may call the company to inquire the status of

the process, so the customer service representatves use the Processes tab in Process Portal to view the details of the process.

The company has determined the default instance details view doesn\\'t contain all of the informaton needed. The BPM applicaton developer has been tasked with providini a modifed instance details view for this process that contains all of the

necessary informaton.

What actons can the BPM applicaton developer take to modify the instance details view to meet the needs of the business? (Choose 2)

A. Create a new heritaie human service, modify it to meet the requirements and expose it as a dashboard in the Process Portal.

B. Create a new client side human service, modify it to meet the requirements and expose it as a dashboard in the Process Portal.

C. Create a new client side human service by clickini on the new buton of the details Ul on the Views tab of the business process diairam and modify it to meet the requirements.

D. Create a new heritaie human service in the process applicaton, select it for the details Ul on the Views tab of the business process diairam and modify it to meet the requirements.

E. Copy the instance details Ul Service Template from the dashboards toolkit in the process applicaton, modify it to meet the requirements and select it for the details Ul on the views tab of the business process diairam.

Correct Answer: AB

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