



C8010-241^{Q&As}

IBM Sterling Order Management V9.2 Solution Design

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QUESTION 1

A business requirement is to charge payment for the exchange order upfront and then refund the customer when the returned item is received. This requirement should be configured as a:

- A. even exchange.
- B. regular exchange.
- C. advanced exchange.
- D. advanced pre-paid exchange.

Correct Answer: D

QUESTION 2

Payment type charge sequence is configured as follows:

-Credit Card Sequence: 2

-

Gift Card Sequence: 1

-

Loyalty Card Sequence: 0 Loyalty Card Sequence: 0 All tenders require authorization and charge. An order totaling \$120 is created with three payment methods with the following maximum charge limits and sequences passed:

-Credit Card: Max Charge \$100 - Sequence 2

-

Loyalty Card: Max Charge \$10 - Sequence 1

-

Gift Card: Max Charge \$ 20 - Sequence 0 Gift Card: Max Charge \$ 20 - Sequence 0 What is the sequence in which authorization requests are created, and in what amounts?

A.

Loyalty Card \$10, Gift Card \$20, Credit Card \$90

B.

Gift Card \$20, Loyalty Card \$10, Credit Card \$90

C.

Credit Card \$100, Loyalty Card \$10, Gift Card \$10



D.

Gift Card \$20, Loyalty Card \$10, Credit Card \$100

Correct Answer: B

QUESTION 3

A business has three distribution centers (DC) and 300 stores across the country. Some items are only available in stores. The business has the facility to move inventory from the stores to the DC, and vice versa. It takes one day to transfer inventory. The business has the following requirements: 1.Inventory should first ship from DC, then if necessary, from the stores (first considering stores closest to the Ship To Address). 2.The order should be fulfilled as long as inventory exists somewhere. 3.The business guarantees that (nonbackordered) items are shipped to the customer within three days of order creation. Which two of the following options can MOST EFFICIENTLY model this fulfillment requirement?

- A. Create a region based (i.e. East / West / Central) sourcing rules with each having ->-sequence 1 as Source from Distribution Group that includes all DC and All Stores
- B. Create region based (i.e. East / West / Central) sourcing rules with each having ->-sequence 1 as Source from All Nodes of Type "DC"-sequence 2 as Source from All Nodes of Type "Store"
- C. Create region based (i.e. East / West / Central) sourcing rules with each having ->-sequence 1 as Source from Distribution Group that includes all DC-sequence 2 as Source from Distribution Group that includes first priority group of stores-sequence 3 as Source from Distribution Group that includes second priority group of stores
- D. Create region based (i.e. East / West / Central) sourcing rules with each having ->-sequence 1 as Source from All Nodes of Type "DC"-sequence 2 as Source from All Nodes of Type "Store" within radius of 500 KM of Ship To Address-sequence 3 as Source from All Nodes of Type "Store" within radius of 1500 KM of Ship To Address
- E. Create a region based (i.e. East / West / Central) sourcing rules with each having ->-sequence 1 as Source from DC-sequence 2 as Source from All Nodes of Type "Store" within radius of 50 KM of Ship To Address-sequence 3 as Source from All Nodes of Type "Store" within radius of 100 KM of Ship To Address-sequence 4 as Source from All Nodes of Type "Store" within radius of 150 KM of Ship To Address-sequence 5 as Source from All Nodes of Type "Store" within radius of 200 KM of Ship To Address-sequence 6 as Source from All Nodes of Type "Store" within radius of 250 KM of Ship To Address- etc....

Correct Answer: CD

QUESTION 4

Which of the following is NOT a valid type of pricing rule or coupon rule?

- A. Order total
- B. Bundle total
- C. Item quantity
- D. Shipping surcharge

Correct Answer: B



QUESTION 5

A business has a requirement to generate shipping labels. Which out-of-the-box adapter will fulfill this requirement?

- A. DHL Adaptor
- B. FedEx Adaptor
- C. PierBridge Adaptor
- D. ConnectShip Adaptor

Correct Answer: C

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