



C8010-241^{Q&As}

IBM Sterling Order Management V9.2 Solution Design

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**QUESTION 1**

The current implementation of Sterling Selling and Fulfillment Suite is interfaced with a payment system for credit card processing. How would a solution designer efficiently handle the payment system's "Service Unavailable" error during payment authorizations?

- A. Set the retryFlag to "Y" in the YFSCollectionCreditCardUE output for the "Service Unavailable" error.
- B. Record the "Service Unavailable" error failures in a custom table and process them using a custom agent.
- C. Set asynchRequestProcess to "Y" in the YFSCollectionCreditCardUE output for the "Service Unavailable" error.
- D. No action is required. The Sterling Payment Agents will automatically handle the "Service Unavailable" error.

Correct Answer: A

QUESTION 2

A business needs to charge the positive invoice instead of the negative invoice to be consolidated, but wishes to keep the overall positive versus negative invoices separately.

For the sales order, the invoices generated are:

-
- \$ 100
-
- \$ 50
-
- \$ -45
-
- \$ -50

Using the following two rules,

\\R 1RW \$OORZ \\HELW \$QG and UHGLW ,QYRLFHV 7R 6HWWOH (DFK 2WKHU

\\R 1RW and RQVROLGDWH 6HWWOH PHQW 2U 5HIXQG 5HTXHVWV \$FURVV ,QYRLFHV

what configuration is needed in Financial Rules to get the invoice charges as \$ 150, and \$ -95?

- A. Enable "Do Not Allow Debit And Credit Invoices To Settle Each Other" Enable "Do Not Consolidate Settlement Or Refund Requests Across Invoices"
- B. Disable "Do Not Allow Debit And Credit Invoices To Settle Each Other" Disable "Do Not Consolidate Settlement Or Refund Requests Across Invoices"



C. Enable "Do Not Allow Debit And Credit Invoices To Settle Each Other"Disable "Do Not Consolidate Settlement Or Refund Requests Across Invoices"

D. Disable "Do Not Allow Debit And Credit Invoices To Settle Each Other"Enable "Do Not Consolidate Settlement Or Refund Requests Across Invoices"

Correct Answer: C

QUESTION 3

A business requirement is to charge payment for the exchange order upfront and then refund the customer when the returned item is received. This requirement should be configured as a:

A. even exchange.

B. regular exchange.

C. advanced exchange.

D. advanced pre-paid exchange.

Correct Answer: D

QUESTION 4

A business loads catalog data into Sterling and wishes to make use of the Real-Time Availability Monitor (RTAM). To do so, the business needs to define and associate Available To Promise (ATP) monitoring rules in Sterling. Different "types" of items have common monitoring threshold requirements. For example, all electronics have same desired thresholds. How should this be modeled in Sterling to MINIMIZE maintenance and customization?

A. Use manage Item API to update ATP rule value for each individual item.

B. Look up item classification, use manage InventoryMonitorRule and publish availability as appropriate.

C. Define the appropriate ATP rules in Sterling and then pass the appropriate values when triggering the RTAM on Sterling.

D. Define classification hierarchy and assign to "Inherited Item Attributes" usage, and then assign an ATP rule to each "type" of item such that it is inherited by all items of that type.

Correct Answer: D

QUESTION 5

In a current implementation of Sterling Selling and Fulfillment Suite, there is a business requirement to add additional columns to the YFS_ORDER_HEADER table, and these changes are made in the database extension XML file. This change has caused the getOrderDetails API output template to be extended. Which two JAR files must be rebuilt for these changes to take effect?

A. tools.jar



B. entities.jar

C. dbtools.jar

D. properties.jar

E. resources.jar

Correct Answer: BE

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