



# C8010-241<sup>Q&As</sup>

IBM Sterling Order Management V9.2 Solution Design

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**QUESTION 1**

An enterprise dealing with electronic appliances fulfills customer orders using Sterling Order Management. The enterprise uses multiple distribution centers to ship the orders. Due to the size and weight of the items, a shipment can be shipped in multiple boxes. The enterprise would like to provide tracking information of the boxes to its end customer, and would also like to bill the customer only once per shipment. Which of the following options will be a good way of modeling this requirement?

- A. The various boxes and the associated tracking number can be modeled as containers within a shipment. Shipment level invoice can be raised to ensure the customer is invoiced only once per shipment.
- B. The various boxes and the associated tracking number can be modeled as a hang-off table to YFS\_SHIPMENT. Shipment level invoice can be raised to ensure the customer is invoiced only once per shipment.
- C. Since the carriers treat each box as a separate shipment, the various boxes and the associated tracking number should be modeled as individual shipments. Order line level invoicing can be used to invoice the customer once per shipment.
- D. Since the carriers treat each box as a separate shipment, the various boxes and the associated tracking number should be modeled as individual shipments. Deliver Shipment transaction can be used to group shipments delivered to the customer create a single invoice.

Correct Answer: A

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**QUESTION 2**

A customer purchased a DVD player from a store, and later realized that some of the required features were missing. The customer tries to return the DVD player for a refund, but the sales order cannot be located in the Sterling application. Which type of return should be created in the Sterling application?

- A. Refund Order
- B. Exchange Order
- C. Blind Return Order
- D. Speed Exchange Order

Correct Answer: C

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**QUESTION 3**

A business has a requirement not to backorder specific items when inventory is not available. The business wants to allow the item to be scheduled, assuming it can be procured within the allowed shipment delay window. How can this requirement be implemented?

- A. Set UseUnplannedInventory flag at item catalog level.
- B. Configure assume infinite inventory beyond lead time as "Y" on the scheduling rule.
- C. Invoke findInventory API with UseUnplannedInventory flag as 'Y' at the order line level.



D. Invoke CreateOrder API with IsFirmPredefinedNode attribute as '\\Y\\' at the order line level.

Correct Answer: A

#### QUESTION 4

Refer to the following image for details on ORDER number "Y10001"

Item	Quantity	Merchandize Tax	Shipping Charge
X	7	12.00	10.00
Y	4	10.00	5.00

A customer wants to return three quantities of an item to a business. The business requirement is that 50% of the shipping charge should be refunded for any partial return.

How can a solution designer model the refund upfront and monitor the receipt of goods?

- A. Call repriceOrder API for the return order document type.
- B. Implement YFSOrderRepricingUE for the return order document type.
- C. Call getOrderPrice API and invoke YPMCCalculateShippingCharge user exit at order level.
- D. Out of the box configuration is available in Sterling Order Management.

Correct Answer: B

#### QUESTION 5

A customer would like a purchase order (PO) to be "Created", but it should only treat 80% of future supply as available. This should happen until the PO receives a status update that indicates its been "Approved", at which point 90% of the future supply can be considered for promising. Future supply can be considered when scheduling orders but should not be considered when releasing the pick instructions to the fulfillment center. In order to model this requirement with MINIMAL custom logic, the solution design must:

A. 1. Create an extended status of PO "Created" which is "Approved".2. Create a new supply type corresponding to the "Inbound approved" status.3. Map the PO status "Approved" to the supply type "Inbound approved" and status "Created" to supply type "Purchase order placed".4. Set up the appropriate safety factor of 80% for supply type "Purchase order placed" and 90% for supply type "Inbound approved".5. Use Inventory considerations to map the demand type corresponding to schedule transaction to future supplies.6. Use Inventory considerations to map the demand type corresponding to release transaction to use only onhand supplies.

B. 1. Create an extended status of PO "Created" which is "Approved".2. Create a new supply type corresponding to the "Inbound approved" status.3. Map the PO status "Approved" to the supply type "Inbound approved" and status "Created" to supply type "Purchase order placed".4. Set up the appropriate safety factor of 80% for demand type "Scheduled" and 90% for demand type "Released".5. Use Inventory considerations to map the demand type corresponding to schedule transaction to future supplies.6. Use Inventory considerations to map the demand type corresponding to release transaction to use only onhand

supplies.



C. 1. Create an extended status of PO "Created" which is "Approved".2. Create a new supply type corresponding to the "Inbound approved" status.3. Map the PO status "Approved" to the supply type "Inbound approved" and status "Created" to supply type "Purchase order placed".4. Use Inventory considerations to map the demand type corresponding to schedule transaction to future supplies.5. Use Inventory considerations to map the demand type corresponding to release transaction to use only onhand supplies.6. Implement the Supply corrections user exit to only show 80% or 90% of supply as applicable.

D. 1. Create an extended status of PO "Created" which is "Approved".2. Create a new supply type corresponding to the "Inbound approved" status.3. Map the PO status "Approved" to the supply type "Inbound approved" and status "Created" to supply type "Purchase order placed".4. Use Inventory considerations to map the demand type corresponding to schedule transaction to future supplies.5. Use Inventory considerations to map the demand type corresponding to release transaction to use only onhand supplies.6. Implement the Availability corrections user exit to only show 80% or 90% of supply as applicable.

Correct Answer: A

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