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IBM Enterprise Storage Technical Support V4

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QUESTION 1

What is the next step for a failed installation of an IBM TS4500 where there have been I/O errors that prevent placing the library into production even after replacement of multiple parts and verification of configuration definitions?

- A. Facilitate a meeting with IBM and customer executives to discuss available options to resolve the situation.
- B. Escalate the issue through the compliant process (critsit) and explain this process and next steps to the customer.
- C. Conduct a workshop with customer system administrators and IBM technical field support representatives to jointly resolve the problem.
- D. Perform an in-depth problem analysis and follow up with appropriate actions to resolve the issue.

Correct Answer: C

QUESTION 2

A customer has asked about the RAID architecture of IBM Spectrum Scale.

Which two advantages of declustered RAID should you highlight to the customer? (Choose two.)

- A. Faster rebuild of data on failed drives
- B. Uses a subset of drives to rebuild data
- C. Load on drives is increased during array rebuild
- D. Dedicated spare drives
- E. More predictable performance

Correct Answer: AC

QUESTION 3

During a Technical Delivery and Assessment (TDA) for a DS8870, the solution architect was directed to use Disk Magic to size the solution.

What will Disk Magic provide in this situation?

- A. Modeling of a specific storage configuration
- B. Determine effective capacity of specific storage configuration
- C. Simulation of performance under varying conditions
- D. Resolution(s) to a performance problem

Correct Answer: B



QUESTION 4

Which drive type in the DS8870 should be selected for data that has been identified as inactive?

- A. Enterprise SAS
- B. Flash
- C. Nearline SAS
- D. DRAM

Correct Answer: C

QUESTION 5

How is RTO defined?

- A. The time it takes to restore the backup tapes at a remote site.
- B. The amount of data loss that's deemed acceptable, defined by application, in the event of a disaster- failover scenario.
- C. The amount of times it takes, from initial disaster declaration, to having critical business processes available to users.
- D. The time it takes to complete the nightly backup process.

Correct Answer: C

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