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QUESTION 1

A BPM analyst needs to make a change to the connections in the following process diagram. The order of activities needs to be changed so that "Grind Beans" is followed by "Brew Coffee". "Heat Milk" will come last after "Brew Coffee".

How should the BPM analyst make this change to the connection?

A. Click on the "Brew Coffee" activity and drag it onto the connection between "Grind Beans" and "Heat Milk"

B. Click on the "Grind Beans" activity and drag it onto the connection between "Heat Milk" and "Brew Coffee"

C. Click on the connection between "Heat Milk" and "Brew Coffee" and drag the connection arrow to "Grind Beans"

D. Click on the connection between "Grind Beans" and "Heat Milk" and drag the connection arrow to "Brew Coffee".

Correct Answer: A

QUESTION 2

A BPM analyst has completed the definition of user stories and is ready to prioritize them so that the development team starts building the stories that have high business value. Who should the BPM analyst involve during the user story prioritization?

A. Project Sponsors

B. Quality Assurance Analysts

C. Process Owners and Stakeholders

D. BPM Administrators and Project Managers

Correct Answer: C

QUESTION 3

How does implementing the playback methodology in a BPM project reduce the risk of building unwanted products?

A. Business users are minimally involved in the BPM project.

B. All requirements of the project are completed in one release.

C. Immediate feedback during development provides ability to change direction.

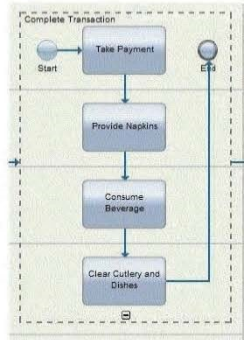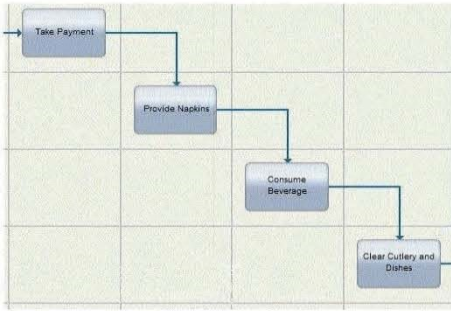D. Solution administrators give early input so system performance is not an issue.
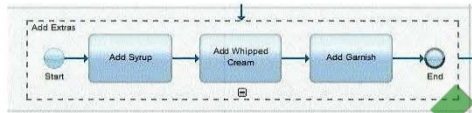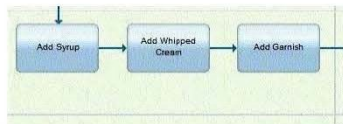
Correct Answer: C

QUESTION 4

A BPM analyst has modeled the process for creating a custom coffee beverage. The BPM analyst noticed a lot of detail in the process model and has started refactoring the model to reduce the complexity. Which section of the process represents a series of activities performed by the same participant that the analyst reduced into a single activity?
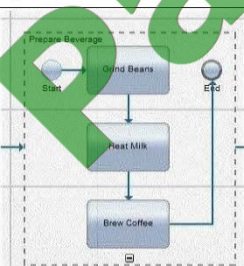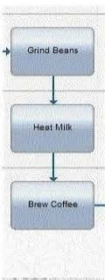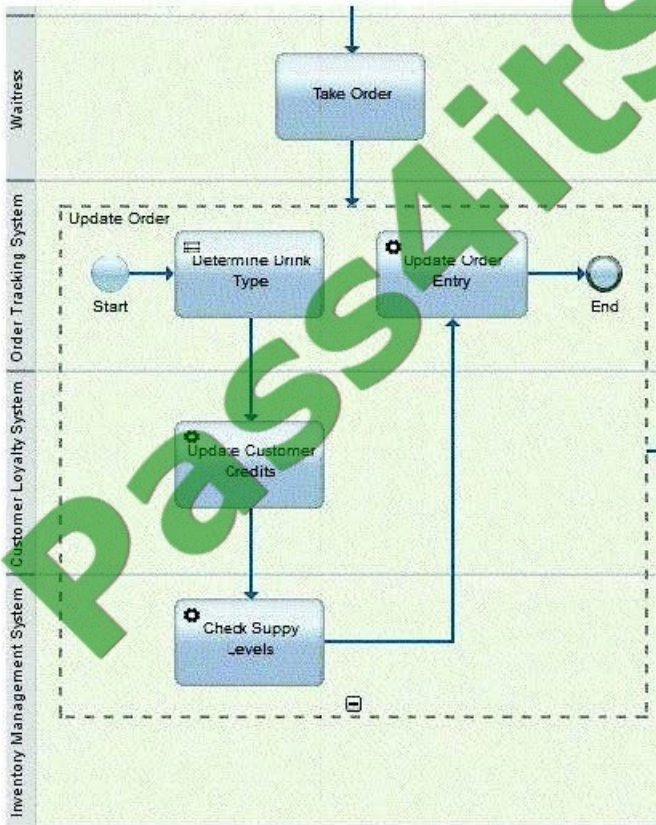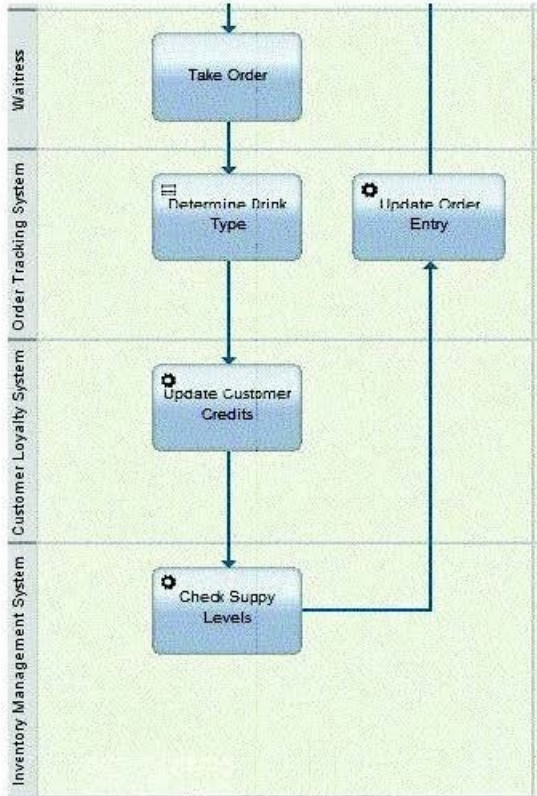
A.

B.

C.

○ D.

A. option A

B. Option B

C. Option C

D. Option D

Correct Answer: B

QUESTION 5

During the Process Discovery phase, the BPM analyst needs to schedule and plan for the Process Improvement and Discovery Workshop (PIDW). In planning the PIDW, what activities should the BPM analyst include on the agenda?

A. 1. Prepare workshop participants.

2.

 Introduce BPM.

3.

 Identify: Business case overview.

4.

 Assess: Determine business impact.

5.

 Define: Document the business process.

6.

 Develop the use cases.

7.

 Discuss findings and proposed solution.

B. 1. Prepare workshop participants.

2.

 Introduce BPM.

3.

 Identify: Business case overview.

4.

Assess: Determine business impact.

5.

Define: Document the business process inventory and roadmap.

6.

Develop the solution approach.

7.

Discuss detailed estimates.

C. 1. Prepare workshop participants.

2.

Introduce BPM.

3.

Identify: Business case overview.

4.

Assess: Determine business impact.

5.

Define: Document the business process.

6.

Develop the solution approach.

7.

Discuss findings and proposed solution.

D. 1. Prepare workshop participants.

2.

Introduce BPM.

3.

Identify: Business case overview.

4.

Assess: Determine business impact.

5.

Define: Demonstrate the business process playback.

6.

 Develop the use cases.

7.

 Discuss findings and proposed solution.

Correct Answer: C

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