



C2180-189^{Q&As}

Blueworks Live and Business Process Manager Express or Standard Edition V7.5.1 BPM Analysis

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QUESTION 1

A BPM analyst has completed the definition of user stories and is ready to prioritize them so that the development team starts building the stories that have high business value. Who should the BPM analyst involve during the user story prioritization?

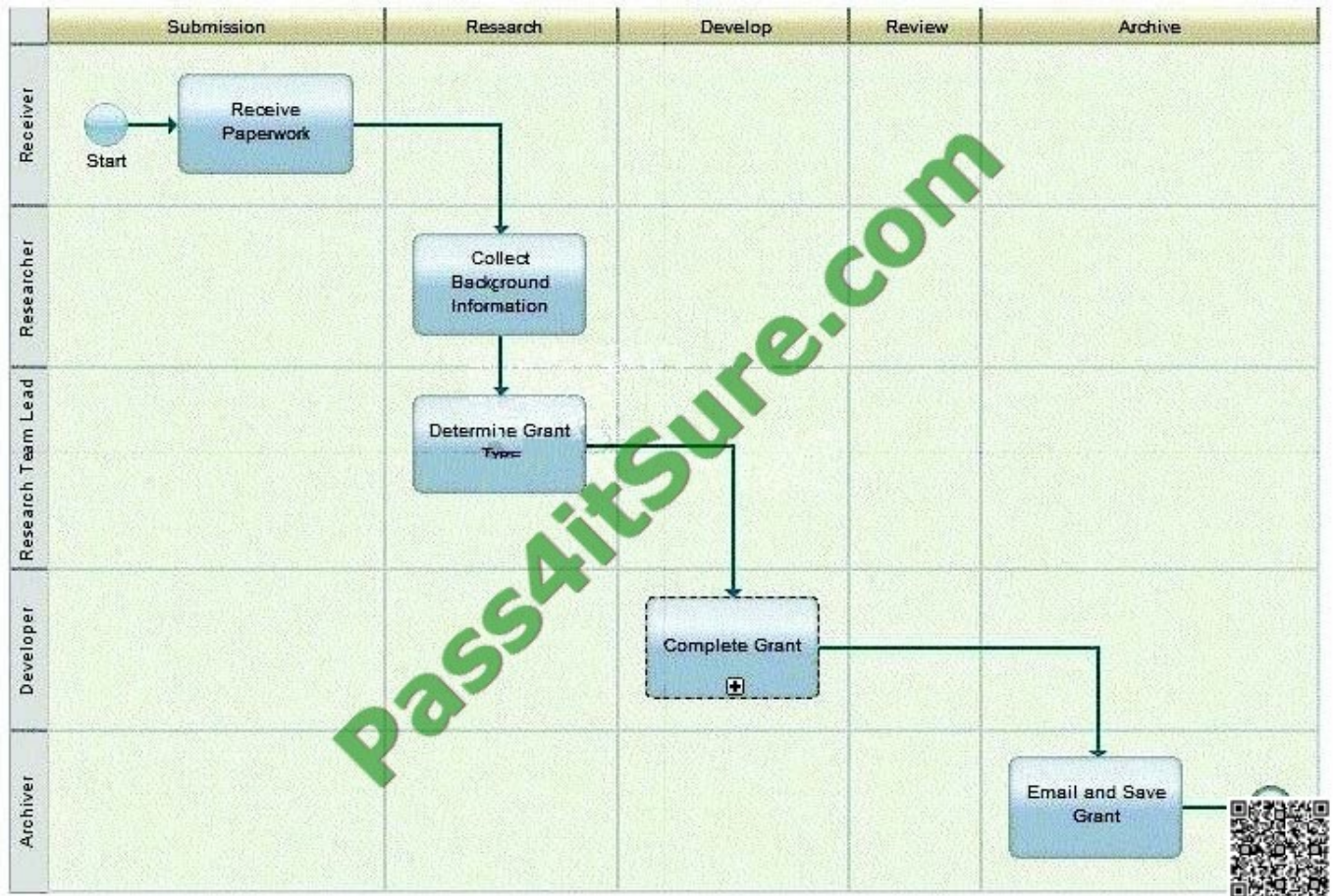
- A. Project Sponsors
- B. Quality Assurance Analysts
- C. Process Owners and Stakeholders
- D. BPM Administrators and Project Managers

Correct Answer: C

QUESTION 2

During a process discovery session, the business subject matter experts and the process analyst have created the following process for a "3rd Party Grant Writing Process":





The business subject matter experts (SMEs) insist that the review after the "Develop" activities will be completed outside of the IBM Business Process Manager 7.5.1 platform. The IBM Business Process Manager 7.5.1 platform will be alerted that the reviews are complete and the process should proceed to the "Archive" activities. How should the BPM analyst adjust the process so that the business requirements can be captured and a BPM Developer can have enough information to build an executable process?

- A. Combine the "Review" milestone and the "Archive" milestone into "Review and Archive"
- B. Insert an Exception event on the process flow between "Complete Grant" and "Email and Save Grant"
- C. Add a system swimlane and an activity to receive the review message (placed in new swimlane and the "Review" milestone)
- D. Add a swimlane to the process diagram for a "Reviewer" role and an activity to accept the reviews (placed in new swimlane and the "Review" milestone)
- E. Add a swimlane to the process diagram for a "Reviewer" role and an activity to accept the reviews (placed in new swimlane and the "Review" milestone)
- F. Add a swimlane to the process diagram for a "Reviewer" role and an activity to accept the reviews (placed in new swimlane and the "Review" milestone)

Correct Answer: C



QUESTION 3

What is the correct sequential order for determining metrics?

A. 1. Goals

2.

Enabled Decisions and Decision Makers

3.

Tracked Data and Key Performance Indicators (KPIs)

4.

Scoreboards, Reports, and Service Level Agreements (SLAs)

B. 1. Enabled Decisions and Decision Makers

2.

Goals

3.

Tracked Data and Key Performance Indicators (KPIs)

4.

Scoreboards, Reports, and Service Level Agreements (SLAs)

C. 1. Goals

2.

Enabled Decisions and Decision Makers

3.

Scoreboards, Reports, and Service Level Agreements (SLAs)

4.

Tracked Data and Key Performance Indicators (KPIs)

D. 1. Enabled Decisions and Decision Makers

2.

Goals

3.

Scoreboards, Reports, and Service Level Agreements (SLAs)

4.



Tracked Data and Key Performance Indicators (KPIs)

Correct Answer: A

QUESTION 4

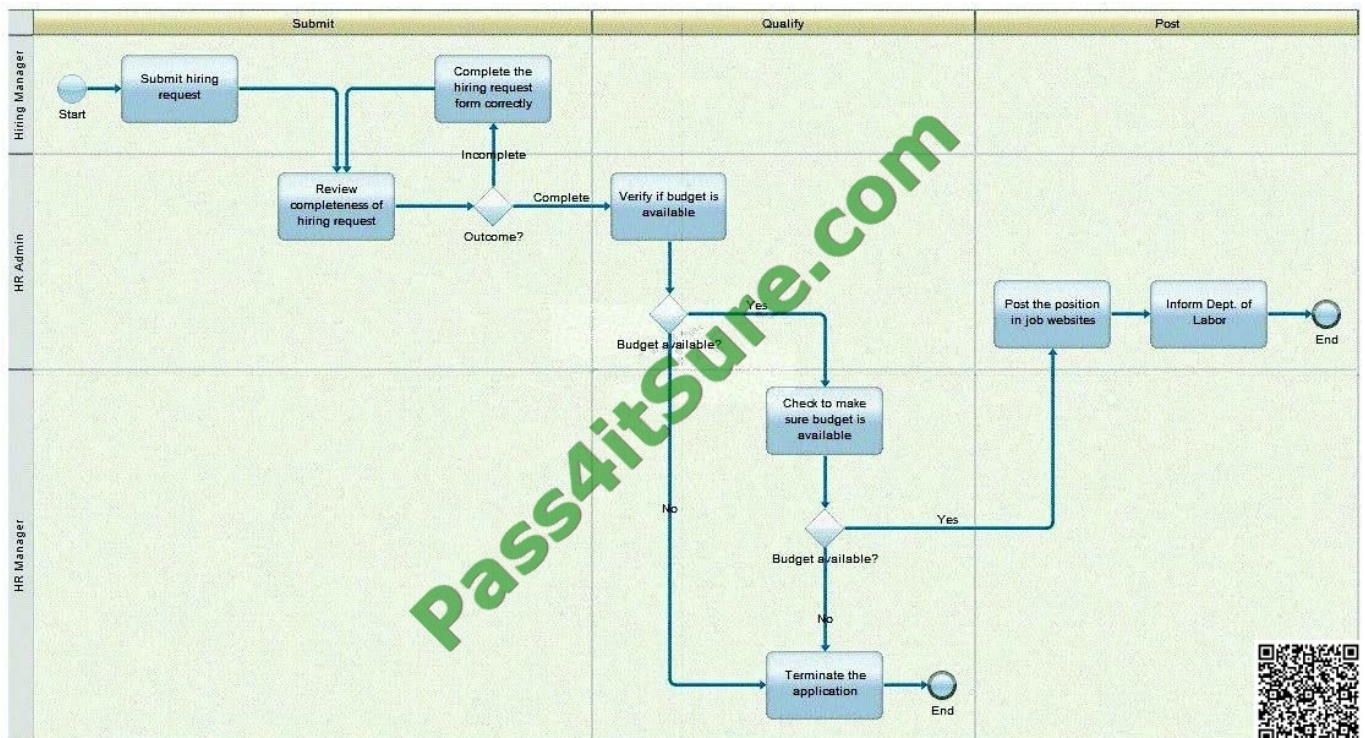
During the Process Discovery phase, the BPM analyst needs to identify who must fully participate in the Process Improvement and Discovery Workshops (PIDW). Of the many roles in a BPM project, which roles must fully participate?

- A. Process Owner, Subject Matter Expert
- B. Technical Consultant, Process Owner, BPM Developer
- C. Technical Consultant, Process Owner, Project Manager
- D. Project Manager, Process Owner, Subject Matter Expert

Correct Answer: A

QUESTION 5

A company needs to improve their Hiring Process and hired a BPM analyst to analyze their current process.



The analyst completed documenting the current state process of submitting the hiring request (refer to the Exhibit) and did a "Value-Add" Analysis with the process stakeholders. Identify the "Non-Value Add" activities in this process.



A. "Inform Dept. of Labor" and "Check to make sure budget is available"
A. "Inform Dept. of Labor" and "Check to make sure budget is available"

B. "Complete the hiring request form correctly" and "Terminate the application"
B. "Complete the hiring request form correctly" and "Terminate the application"

C. "Complete the hiring request form correctly" and "Check to make sure budget is available"
C. "Complete the hiring request form correctly" and "Check to make sure budget is available"

D. "Inform Dept. of Labor" and "Terminate the application"
D. "Inform Dept. of Labor" and "Terminate the application"

Correct Answer: C

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