C2180-188^{Q&As}

IBM WebSphere Lombardi Edition V7.2 BPM Program Management

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QUESTION 1

Aprogram manager is helping an organization optimize their BPM development practices. After talking with the development leads of a number of projects, the program manager suspects that there is a lot of duplication of effort between the projects. What isthe first thing the program manager should recommend to reduce this duplication of efforts?

A. Create an enterprise model.

B. Create a catalog of service interfaces.

C. Create a common taxonomy of BPM projects.

D. Create a centralized repository for all BPM artifacts.

Correct Answer: C

QUESTION 2

A BPM program manager uses an agile playbackmethodology. Which one of the following is a bad practice for playback?

A. Having the Process Owner lead the playback.

B. Having SMEs perform activities in the process portal.

C. Scheduling playbacks every four to six weeks.

D. Demonstrating the flow with powerpoint and screenshots.

Correct Answer: D

QUESTION 3

The following is an example of a user story: s a hiring manager, I need a web form to enter results of my interview with the candidate. If I decided not to hire the candidate, I need to email the?s a hiring manager, I need aweb form to enter results of my interview with the candidate. If I decided not to hire the candidate, I need to email the recruiter so that he/she can call the candidate. If I decided to hire the candidate, I need to open an MS Word template and draft anoffer for employment? What feedback should the program manager give on the user story?

A. It is a poorly written user story because it specifies implementation details.

B. It is poorly written user story because it documents what the user needs to do.

C. It is a good user story because it leaves out all implementation details as to how the work will actually get done.

D. It is a good user story because it maintains a clear definition of what the hiring manager needs to accomplish and why.

Correct Answer: A

QUESTION 4

Process business data that needs to be available after the process instance completes must be:

A. audited in the process server database

B. persisted in the performance data warehouse.

C. persisted to a business data system of record.

D. removed from theprocess server for SOX Compliance.

Correct Answer: C

QUESTION 5

One week prior to the start of Iteration 5, which is planned for a two weeksduration, the BPM Program Manager has asked developers to review the proposed user stories assigned to the iteration, define implementation tasks and provide estimates in hours. During the commitment meeting prior to iteration start, one of the user stories has a single implementation task with an estimate of 80 hours. What should the BPM Program Manager recommend?

A. Break down the user story into child stories because it is an epic.

B. Break down the implementation work into tasks that can be describedin 8 hours or less.

C. Pad the task with 20% more hours because developers typically under-estimate their required effort.

D. Cancel the user story and move it to a future iteration because 80 hours too large to fit into a two-week iteration with confidence.

Correct Answer: B

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