



# C2180-188<sup>Q&As</sup>

IBM WebSphere Lombardi Edition V7.2 BPM Program Management

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### QUESTION 1

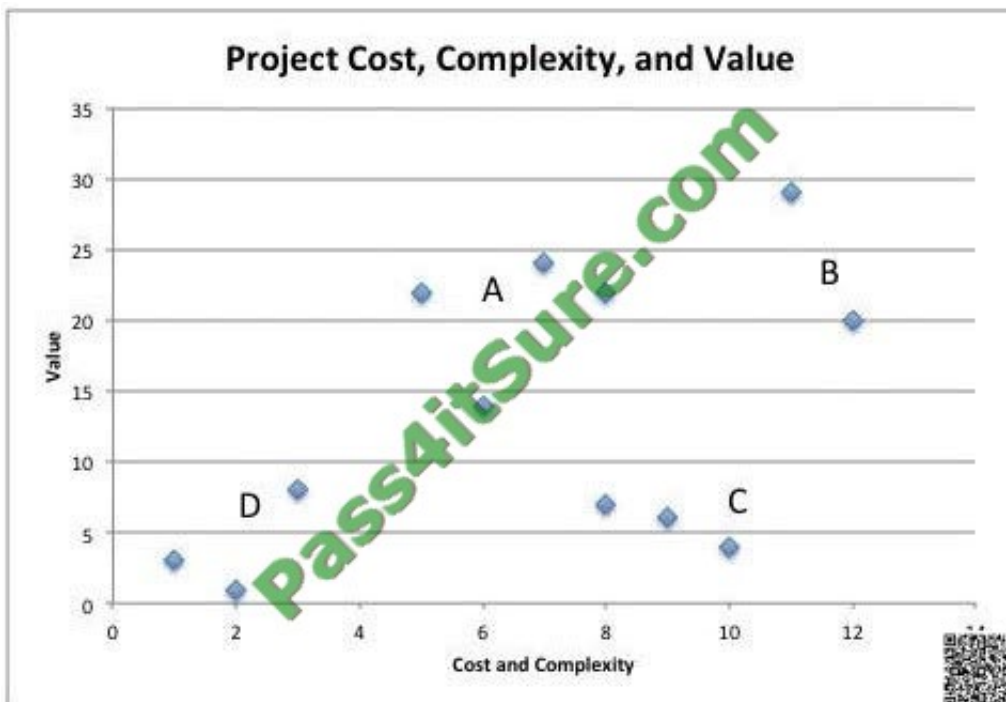
When documenting an activity in a business process, the BPM Analyst will record the business objects used by that activity. How will the BPM Analyst document the business objects used (or created) by that activity?

- A. process activity steps
- B. process variable types
- C. process participant requirements
- D. process activity inputs and outputs

Correct Answer: D

### QUESTION 2

A program manager is advising a new client who has begun analyzing process projects to determine which ones should be selected for their first BPM projects. The client presents the diagram below visualizing the projects in terms of their cost/complexity and the value to the company.



What should the program manager advise the client?

- A. Consider appetite for BPM as a third axis in this analysis.
- B. Immediately pursue projects in the B quadrant because of their high value.
- C. Redo the business value analysis to ensure customer satisfaction was included.
- D. Remove projects in C quadrant from the inventory because of high complexity and low value.



Correct Answer: A

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### QUESTION 3

A development team is preparing Playback 2. The Playback includes system integrations. When preparing for a playback, what should the program manager do? Advise the development team to:

- A. use power point slides with screenshots.
- B. create a script and practice the playback.
- C. postpone the playback if a technical problem is found.
- D. warn stakeholders with possible technical problems in advance.

Correct Answer: B

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### QUESTION 4

One week prior to the start of Iteration 5, which is planned for a two weeksduration, the BPM Program Manager has asked developers to review the proposed user stories assigned to the iteration, define implementation tasks and provide estimates in hours. During the commitment meeting prior to iteration start, one of the user stories has a single implementation task with an estimate of 80 hours. What should the BPM Program Manager recommend?

- A. Break down the user story into child stories because it is an epic.
- B. Break down the implementation work into tasks that can be described in 8 hours or less.
- C. Pad the task with 20% more hours because developers typically under-estimate their required effort.
- D. Cancel the user story and move it to a future iteration because 80 hours too large to fit into a two-week iteration with confidence.

Correct Answer: B

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### QUESTION 5

What are the three interfaces provided by the Process Designer?

- A. Designer, Optimizer, Inspector
- B. Designer, Optimizer, Coach Designer
- C. Process Portal, Optimizer, Inspector
- D. Process Portal, Optimizer, Coach Designer

Correct Answer: A

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