



# C2180-188<sup>Q&As</sup>

IBM WebSphere Lombardi Edition V7.2 BPM Program Management

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**QUESTION 1**

Process business data that needs to be available after the process instance completes must be:

- A. audited in the process server database
- B. persisted in the performance data warehouse.
- C. persisted to a business data system of record.
- D. removed from the process server for SOX Compliance.

Correct Answer: C

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**QUESTION 2**

A program manager is helping an organization optimize their BPM development practices. After talking with the development leads of a number of projects, the program manager suspects that there is a lot of duplication of effort between the projects. What is the first thing the program manager should recommend to reduce this duplication of efforts?

- A. Create an enterprise model.
- B. Create a catalog of service interfaces.
- C. Create a common taxonomy of BPM projects.
- D. Create a centralized repository for all BPM artifacts.

Correct Answer: C

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**QUESTION 3**

The following is an example of a user story: s a hiring manager, I need a web form to enter results of my interview with the candidate. If I decided not to hire the candidate, I need to email the? s a hiring manager, I need a web form to enter results of my interview with the candidate. If I decided not to hire the candidate, I need to email the recruiter so that he/she can call the candidate. If I decided to hire the candidate, I need to open an MS Word template and draft an offer for employment? What feedback should the program manager give on the user story?

- A. It is a poorly written user story because it specifies implementation details.
- B. It is poorly written user story because it documents what the user needs to do.
- C. It is a good user story because it leaves out all implementation details as to how the work will actually get done.
- D. It is a good user story because it maintains a clear definition of what the hiring manager needs to accomplish and why.

Correct Answer: A

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#### QUESTION 4

What is SIPOC Analysis?

- A. Stated Improvement Plan for Optimization of Code
- B. Suppliers, Inputs, Process, Outputs, and Customers
- C. Streamlining, Identification, Performance, Optimization, Continuity
- D. Simple Identification for Performance Optimization and Continuous Analysis

Correct Answer: B

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#### QUESTION 5

What is the purpose of Performance Data Warehouse?

- A. View reports
- B. Start new process instances
- C. Track process performance data
- D. Analyze process performance data

Correct Answer: C

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