

## C2160-667<sup>Q&As</sup>

Architectural Design of SOA Solutions

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#### **QUESTION 1**

A large airline has decided to use SOA as a means to reduce costs through the use of an Enterprise Service Bus (ESB) based infrastructure. The IT strategy group has purchased sophisticated messaging middleware and prototyped some services related to accessing passenger information. The airline needs to decide what to do next. Which recommendation should be made?

- A. Move the prototype to production to assess the impact on the enterprise architecture.
- B. Identify a governance method to define policies and procedures for sharing the ESB infrastructure.
- C. Align an SOA project with a business initiative and select high-value services through process analysis.
- D. Add a process server to the infrastructure to provide a means to use the passenger information services.

Correct Answer: C

#### **QUESTION 2**

A company is implementing a new Web service within an SOA. The service will provide the ability to access customer details as part of a number of high-volume business processes. Which key quality assurance activity is needed as part of the Deploy phase of the SOA lifecycle?

- A. Assessment of existing services that are part of the same business processes.
- B. Modification of the service to match the defined business requirements if necessary.
- C. Testing to ensure that the service meets performance targets for the business processes.
- D. Tracking the service in the service registry.

Correct Answer: C

#### **QUESTION 3**

A retail bank built an SOA for their customer service portal. Their layered architecture contains services at all levels.

The system is not providing the performance required.

What should the SOA Designer examine first to identify the cause?

- A. Review network capacity since large numbers of small messages can introduce a high overhead ratio, limiting the data transmitted per message.
- B. Review the service governance processes making sure they are identifying duplication and ensuring service level requirements are being managed.
- C. Review database accesses since large numbers of service requests can result in contention for database connections, race conditions or unintentional locking.
- D. Review the granularity of the service operations to determine whether there are too many technical services relative



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to the number of business services.

Correct Answer: D

#### **QUESTION 4**

A government agency wants to ensure the selected patterns and code standards set down by their SOA governance body are adhered to.

Which type of tool will support this?

- A. Code generation
- B. Parsing
- C. UML modeling
- D. Data modeling

Correct Answer: A

#### **QUESTION 5**

A telecom company has a Service Level Agreement (SLA) that requires Customer Service Representatives (CSRs) to respond to customer inquiries within 10 minutes. Often the CSR has to access nine independent legacy applications to respond to customers\\' inquiries. CSRs are consistently exceeding the 10 minute SLA. What is the quickest way to satisfy the SLA using an interaction and collaboration scenario based on an SOA approach?

- A. Write another application that acts as the interface to the other applications.
- B. Wrap the legacy applications into services and aggregate these services as UI views.
- C. Implement Information Services to build a data warehouse and aggregate customer information into views.
- D. Implement data federation and integrate the legacy applications on the glass using portlets.

Correct Answer: B

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