C2070-993^{Q&As}

IBM Case Manager V5.2.1 Solution Designer

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QUESTION 1

Content Analytics is used to analyze the structured and unstructured contents of cases to identify actionable insights. What are two examples of unstructured content? (Choose two.)

A. Case ID

B. Case Comments

C. Case Documents

D. Solution custom attributes

E. Date the case was opened

Correct Answer: BC

QUESTION 2

There are two recommended methods used to copy a solution : Case Manager Builder and what other tool?

A. IBM Content Engine API

B. IBM FileNet Workplace XT

C. IBM FileNet Enterprise Manager

D. IBM Case Manager Administration Client

Correct Answer: D

QUESTION 3

A solution designer creates a custom page in Case Client. Before deploying the solution, he would like to configure the page to meet the following security requirements: 1. Prevent end users from changing the page layout. 2. Prevent end users from changing widget settings for widgets on the page. 3. Allow users to resize the widgets on the page. Which access rights should be configured by the solution designer?

A. Grant Read and Write access rights to the custom page via the Process Configuration Console.

B. Grant Edit access rights to the end users via Business Space Manager sharing action on the page.

C. Grant View access rights to the end users via Business Space Manager sharing action on the page.

D. Grant Full control ACL permissions to end users on the custom page in the Pages subfolder using FileNet Enterprise Manager.

Correct Answer: C

QUESTION 4

When working with Real Time Monitor, which statement regarding dimensions is true?

A. Dimensions represent the rows in a table.

B. Dimensions are ranked orders of related data.

C. Dimensions indicate how long a data element is.

D. Dimensions use cubes to represent data in a query.

Correct Answer: B

QUESTION 5

IBM Case Manager is best suited for which type of process?

A. An informal process which is modeled and partially tracked by the system.

B. A formal process where each step and business goal is fully controlled by the system.

C. An informal process which is not modeled and cannot be easily tracked by the system.

D. A combination of formal and informal processes where a balance of control and flexibility is achieved.

Correct Answer: D

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