



C2070-993^{Q&As}

IBM Case Manager V5.2.1 Solution Designer

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QUESTION 1

What are the three default spaces installed with IBM Case Manager?

- A. Command space, Work space, and Search space.
- B. Solution space, Work Pages space, and Case Step space.
- C. Solution space, Case Pages space, and Step Pages space.
- D. Solution Pages space, Pages space, and Case Step space.

Correct Answer: C

QUESTION 2

How are the instance of a case and its associated content objects represented in Content Engine?

- A. The case custom object, task objects, comment objects, and document objects.
- B. The case type object, case folder object, task objects, document objects, and comment objects.
- C. The case folder object, task objects, comment objects, document objects, and audit history objects.
- D. The case folder object, task objects, task step objects, document objects, comment objects, and audit history objects.

Correct Answer: C

QUESTION 3

Before a case property can be exposed to the Case Analyzer, what Content Engine events must be audited?

- A. Creation Event, Deletion Event, Update Event
- B. Change State Event, File Event, Update Event
- C. Creation Event, Deletion Event, Checkin Event
- D. Change State Event, Creation Event, Delete Event

Correct Answer: A

QUESTION 4

What can IBM Content Analytics be used for? (Choose two.)

- A. Report on cases and tasks that are currently active.



- B. Discover unexpected correlations between words and phrases.
- C. Research trends in words and phrases that occur frequently across cases.
- D. Get data on the average time to complete business tasks during a specific time interval.
- E. Review volume, find and eliminate bottlenecks and ensure that operations are working efficiently and effectively.

Correct Answer: BC

QUESTION 5

What page allows the user to enter data to a form, which is then saved as a form document attachment to the work item?

- A. Add Task Form page
- B. Case Details Form page
- C. Work Details Form page
- D. Form Attachment Work Details page

Correct Answer: D

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