C2070-993^Q&As

IBM Case Manager V5.2.1 Solution Designer

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QUESTION 1

What is a major use for FileNet eForms with IBM Case Manager?

A. To design a paper form for printing.

B. To provide the user interface for case information.

C. To determine who should be assigned to a case activity.

D. To keep track of tasks that have been completed against the case.

Correct Answer: B

QUESTION 2

A customer needs a Highly Available (HA) solution for their ICM solution. The solution will be installed and utilized on two physical servers to meet the HA requirement. Which additional software license is needed to achieve this requirement?

A. Case Analyzer

B. WebSphere iLog JRules

C. WebSphere Process Server

D. WebSphere Application Server Network Deployment

Correct Answer: D

QUESTION 3

Which program is prohibited to be used with IBM Case Manager as per the licensing terms?

A. Lotus Widget Factory (of IBM Mashup Center)

B. Case Manager crawler (of IBM Content Analytics)

C. Web chat client (of IBM Lotus Sametime Proxy Server)

D. Rule Execution Server (of IBM WebSphere ILOG JRules)

Correct Answer: A

QUESTION 4

Cognos Real Time Monitor (RTM) is used to display what type of information?

A. Information about how to design your case.

B. Information about what case outcomes were achieved.

C. Information about cases and tasks currently in process.

D. A report detailing how many cases were processed over the past two years.

Correct Answer: C

QUESTION 5

Which is NOT a capability of IBM Case Manager Builder?

A. To allow business analysts to build case management solutions.

B. To allow business analysts to design and deploy case management solutions.

C. To allow business analysts to copy case management solutions within the same project area.

D. To allow business analysts to transfer a solution from the development domain to a second development or production domain.

Correct Answer: D

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