

# C2070-586<sup>Q&As</sup>

IBM Case Manager V5.1

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#### **QUESTION 1**

What object is used to secure the Case?

- A. Case Folder
- B. Case Document
- C. Case Custom Object
- D. Case Document Class

Correct Answer: A

#### **QUESTION 2**

What is the Case Manager Builder?

- A. A tool to configure the Case Manager Client.
- B. A tool that deploys solutions into a production environment.
- C. A tool for case workers to complete their work for each case.
- D. A tool for business analysts to design a solution and the artifacts that make up cases in that solution.

Correct Answer: D

#### **QUESTION 3**

IBM Case Manager is best suited for which type of process?

- A. An informal process which is modeled and partially tracked by the system.
- B. A formal process where each step and business goal is fully controlled by the system.
- C. An informal process which is not modeled and cannot be easily tracked by the system.
- D. A combination of formal and informal processes where a balance of control and flexibility is achieved.

Correct Answer: D

#### **QUESTION 4**

A custom widget or Javascript adapter will use the logged in username as a filter value to be applied on the Inbasket in the Work page. To get the current logged in user (username) in the Case Client, which API should be used?

#### A. CE\_Operations

- B. Process Engine REST API (P8BPMREST)
- C. IBM Case Manager REST API (CASEREST)
- D. IBM Content Management Interoperability Services (CMIS) for FileNet Content Engine

Correct Answer: B

### **QUESTION 5**

What is the recommended tool to move non-Case Manager assets such as custom eForms into a production environment?

- A. Workplace XT
- B. FileNet Enterprise Manager
- C. FileNet Deployment Manager
- D. Case Manager Administration Client

Correct Answer: C

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