



C2010-508^{Q&As}

IBM Endpoint Manager V9.0 Fundamentals

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QUESTION 1

Which statement is true about actions in IBM Endpoint Manager (IEM)?

- A. Only a master operator can delete an action.
- B. An action can only be deleted when its state is expired.
- C. Deleted actions will be removed from the IEM console but will remain in the database.
- D. An action cannot be deleted from within the IEM console due to audit trail requirements.

Correct Answer: C

QUESTION 2

An operator in the Testing group has temporarily locked a managed computer so that it will not be affected by ongoing testing. She is now ready to unlock the computer and finds the computer in the Computers node of the All Content domain. How would she unlock the computer?

- A. Right-click the computer and select Unlock Computer from the Context menu.
- B. Right-click the computer, select Edit Computer Settings, and change the value of the `_BESClient_LockingStatus` setting to 0.
- C. Select the computer in the computer list to display the details in the work area and then click the Unlock button in the work area.
- D. Right-click the computer, select Edit Computer Settings, and clear the check box beside the Locked option in the Edit Computer Settings dialog.

Correct Answer: D

Reference:

[http://pic.dhe.ibm.com/infocenter/tivihelp/v26r1/topic/com.ibm.tem.doc_8.2/Tivoli_Endpoint_Manager_\(page_78\)Console_Operators_Guide.pdf](http://pic.dhe.ibm.com/infocenter/tivihelp/v26r1/topic/com.ibm.tem.doc_8.2/Tivoli_Endpoint_Manager_(page_78)Console_Operators_Guide.pdf)

QUESTION 3

A task has been developed which upgrades the corporate VPN client to the latest version. The administrator is required to Take Action on this task while giving end users the option of whether or not they would like to install this version. How is this accomplished?

- A. Offer tab of the Take Action dialog
- B. Messages tab of the Take Action dialog
- C. Pre-Action tab of the Take Action dialog
- D. Notification tab of the Take Action dialog



Correct Answer: B

QUESTION 4

What are the three valid action states?

- A. Error
- B. Open
- C. Closed
- D. Expired
- E. Running
- F. Stopped

Correct Answer: ABD

QUESTION 5

A new Windows computer is added to the environment but it is not being displayed in the IBM Endpoint Manager console. What can be done to see this new computer in the console?

- A. Wait for the Refresh Computers Interval to be reached (default 15 minutes).
- B. Remotely connect to the new system and restart the BESAgent - Notification service.
- C. Click the Refresh Console button to reload the local cache from the BESEnterprise database.
- D. Run the BES console - Refresh BES clients task against the system requiring the data to be synchronized.

Correct Answer: C

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