

# C1000-133<sup>Q&As</sup>

IBM Sterling Order Management v10.0 and Order Management on Cloud Architect

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#### **QUESTION 1**

In order to handle the projected sales order volume, the Schedule Order agent needs to betriggered every 5 minutes. Where can this be configured?

- A. Under Application Platform > System Administration > Agent Criteria Groups
- B. Under the Agent Criteria Definitions for the Schedule Order transaction
- C. Under Application Platform > System Administration > Configured Servers
- D. Under the Agent Details of SCHEDULE.0001 in the System Management Console

Correct Answer: B

#### **QUESTION 2**

Which option is NOT an advantage of using the indexing solution in an IBM Sterling OrderManagement V9.4 implementation?

- A. All operations can be executed using a Java client object.
- B. Data can be indexed by using JSON over HTTP.
- C. Configurations can be set at the index level.
- D. All the capabilities of Eclipse are exposed through simple configurations and plug-ins

Correct Answer: D

#### **QUESTION 3**

An electronic retailer offers installation services for Home Theater systems, and the customer has the option of selecting this service at the time of order Placement.

How should theimplementation professional set the service item configuration to fulfill this servicing requirement?

- A. Special Services
- **B.** Delivery Services
- C. Value-Added Services
- D. Provided Services

Correct Answer: D

#### **QUESTION 4**



A large retailer sells home theater packages together with an optional, billable, installation service. To date, the installation service has only been available to customers who purchase the home theater package from the large retailer. To be competitive, and to tap into an additional source of revenue, the retailer would now like to sell the installation service as a stand-alone service, eliminating the need for a customer to first purchase the home theater package from them. An implementation professional must configure the IBM Sterling Order Management system to allow the retailer\\'s CSRs to sell the home theater installation service as a stand-alone service.

Which course of action is the MOST appropriate?

- A. Create a "special1service item to satisfy the retailer\\'s request
- B. Create a procedure that associates the installation service with a zero cost "ghost" home theater package
- C. Configure a multi-price type to include theinstallation charge along with the home theater price

D. Create a provided service item in IBM Sterling Business Center with the option "Association with product is required" checkbox cleared

Correct Answer: D

#### **QUESTION 5**

An online retailer implements IBM Sterling Sensitive Data Capture Server (SSDCS) with IBM Sterling Order Management (OMS) to tokenize customer credit card information to conform to the PCI PA-DSS strategy.

Which statement about the order capture process is INCORRECT?

A. The customer submits the order with token to OMS for further processing.

B. SSDCS calls the corporate credit card vault with the customer\\'s PrimaryAccount Number (PAN) and returns the resulting token to the order capture browser screen.

C. SSDCS sends the customer\\'s Primary Account Number (PAN) and a security token to OMS to ensure that the tokenization request is valid

D. The customer enters Primary Account Number (PAN) on the order capture browser screen that is sent to SSDCS for tokenization.

Correct Answer: A

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