



BPM-001^{Q&As}

Business Process Manager (BPM)

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QUESTION 1

The purpose of _____ is to help you ensure your processes are operating at their most efficient level.

- A. business activity monitoring
- B. process activity monitoring
- C. business analysis tool
- D. business case study

Correct Answer: C

QUESTION 2

Aside from preventative problem solving, what-if analysis focuses on looking at variables within your process. Ask questions like:

- A. What if we extended our banking hours by two hours daily?
- B. What if we cut food costs by 20%?
- C. Both of the Above
- D. None of the Above

Correct Answer: C

QUESTION 3

_____ are designed to control, define, standardize, and structure how procedures are carried out within an organization.

- A. Business rules
- B. Business analysis
- C. Business ethics
- D. Business strategy

Correct Answer: A

QUESTION 4

One of the most important BPM success factors is:

- A. Selection of the right methods and tools



- B. Clear responsibility for organizational hand-offs in the business processes
- C. A group of external sponsors
- D. A solid management organization

Correct Answer: B

QUESTION 5

Why do organizations change their processes?

- A. To refocus resources
- B. New policies and procedures are developed
- C. Processes become outdated
- D. All of the above
- E. None of the above

Correct Answer: D

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