

BPM-001^{Q&As}

Business Process Manager (BPM)

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QUESTION 1

Process improvement offers you an alternative approach for uncovering data about your process.

A. True

B. False

Correct Answer: B

QUESTION 2

As long as you have a vision of where your company should be, you will be successful. Sharing this vision is not important.

A. True

B. False

Correct Answer: B

QUESTION 3

Business process improvement (BPI) focuses on continuous process improvement.

A. True

B. False

Correct Answer: A

QUESTION 4

Aside from preventative problem solving, what-if analysis focuses on looking at variables within your process. Ask questions like:

A. What if we extended our banking hours by two hours daily?

- B. What if we cut food costs by 20%?
- C. Both of the Above
- D. None of the Above

Correct Answer: C

QUESTION 5



There are five essential steps to conducting a business analysis.

A. True

B. False

Correct Answer: B

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