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QUESTION 1

Description, impact assessment, probability and countermeasures are usually recorded for which of the following?

- A. Requirements.
- B. Risks.
- C. Stakeholderi-s.
- D. Key Performance Indicators.

Correct Answer: B

QUESTION 2

Who is the target of the value proposition?

- A. The5upplier,
- B. The 5ponsor.
- C. The Customer.
- D. The Competitor.

Correct Answer: C

QUESTION 3

Style guides, manuals and job descriptions are examples of what type of knowledge?

- A. Explicit.
- B. Implicit.
- C. Tacit.
- D. Organisational.

Correct Answer: A

QUESTION 4



A company provides a help desk facility to support users of their computer software. How would the provision of this facility be classified on their value chain?

- A. As an Inbound Logistics activity,
- B. As a Sales and Marketing activity.
- C. As a Technology Development activity.
- D. As a Service activity.

Correct Answer: D

QUESTION 5

Business analysis bridges the gap between which two disciplines?

- A. Business Case Definition and Requirements Analysis.
- B. IT Systems Analysis and Acceptance Testing.
- C. Requirements Analysis and IT Systems Development.
- D. Strategic Analysis and IT Systems Analysis.

Correct Answer: B

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