

# BH0-005<sup>Q&As</sup>

ISEB Certificate in Software Asset Management Essentials

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### **QUESTION 1**

An organisation software policy should include information in many areas.

1. The use of illegal or pirated software 2. The copying of software 3. The selection and evaluation process

4.A list of all users

Which of the above areas should be included?

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- A. All of them
- B. 1, 3 and 4 only
- C. 1, 2, and 3 only
- D. 2, 3 and 4 only
- Correct Answer: C

#### **QUESTION 2**

Which of these elements is part of the taying there stage of implementation?

A. Occasionally completing surprise or ad hoc reviews and audits

- B. Continuously emphasise the importance of the SAM process to all ICT and business personnel
- C. Developing and measuring metrics that demonstrate continuous improvement and year on year trend
- D. Selecting, testing and deploying new or updated SAM tools.

Correct Answer: B

#### **QUESTION 3**

What should be clearly defined in the early stages of a SAM implementation?

1. Scope and Terms of Reference 2. Sponsorship and Ownership 3. Processes, Roles and responsibilities

- A. All of them
- B. Only 1
- C. 2 and 3
- D. 1 and 2.



Correct Answer: A

## **QUESTION 4**

What method of metering would be BEST suited to a concurrent license based application?

- A. Active
- B. Selective
- C. Non-selective.
- D. Passive.

Correct Answer: A

#### **QUESTION 5**

For reporting purposes which of the following would you NOT expect to be used to derive SAM reports?

A. DSL

- B. CMDB
- C. OLA.
- D. KEDB.
- Correct Answer: C

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