



# BH0-005<sup>Q&As</sup>

ISEB Certificate in Software Asset Management Essentials

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### QUESTION 1

Which of the following BEST describes the objective of the Core Asset Management processes?

- A. To maintain information about software assets throughout their lifecycle and to manage the physical assets related to software
- B. To manage all software assets and their licenses.
- C. To manage all software and hardware assets
- D. To identify and maintain information about all software assets throughout their lifecycle.

Correct Answer: A

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### QUESTION 2

When selling the Business Case which of the following are essential?

1. Identifying a senior-level champion 2. Select a leading audit tool 3. Propose a solution that is compatible with current technology 4. Select the lowest cost solution

- A. 1 and 4
- B. 2, 3 and 4
- C. 1 only
- D. 4 only

Correct Answer: C

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### QUESTION 3

Which of the following are Service Continuity and Availability Management activities?

1. Ensuring the SAM database is backed up 2. Ensuring proofs of licenses are stored with adequate backup in the event of fire 3. Ensuring that hot backup systems are licensed

- A. 2 and 3
- B. 2 only
- C. 1 and 2
- D. All of them

Correct Answer: D

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#### QUESTION 4

Which of these elements is part of the preparation stage of implementation?

- A. Identifying and assessing software risks and creating a risk register
- B. Occasionally completing surprise or ad hoc reviews and audits
- C. Highlighting any problems and raising the profile of continued non-conformance
- D. Continuously emphasise the importance of the SAM process to all ICT and business personnel.

Correct Answer: A

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#### QUESTION 5

Which of the following is NOT part of determining requirements for the Business Case?

- A. Functionality required of the solution
- B. Determine stakeholders.
- C. Potential objections to the project
- D. Select implementation partners.

Correct Answer: D

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