

# BH0-005<sup>Q&As</sup>

ISEB Certificate in Software Asset Management Essentials

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### **QUESTION 1**

Which of the following is NOT a typical function of a License Management tool?

- A. Being able to facilitate the transfer of licenses held to different operational units
- B. Monitoring total purchase levels against agreements

C. Being able to demonstrate effective licenses held, which requires linking of upgrade licenses with underlying full original licence

D. Being able to manage stocks of unused licenses

Correct Answer: B

### **QUESTION 2**

An organisation software policy should include information in many areas.

1. The use of illegal or pirated software 2. The copying of software 3. The selection and evaluation process

4.A list of all users

Which of the above areas should be included?

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- A. All of them
- B. 1, 3 and 4 only
- C. 1, 2, and 3 only
- D. 2, 3 and 4 only
- Correct Answer: C

### **QUESTION 3**

What should be clearly defined in the early stages of a SAM implementation?

1. Scope and Terms of Reference 2. Sponsorship and Ownership 3. Processes, Roles and responsibilities

- A. All of them
- B. Only 1
- C. 2 and 3
- D. 1 and 2.



Correct Answer: A

### **QUESTION 4**

There is a need to reduce the number of SAM reports produced. Which of the following is the LEAST necessary?

- A. The number of software related calls to the Service Desk
- B. The cost of a site licence for existing software
- C. The number of deployed licenses for each item of software
- D. The number of new software licenses required.

Correct Answer: A

#### **QUESTION 5**

Which of the following BEST describes the objective of the Core Asset Management processes?

A. To maintain information about software assets throughout their lifecycle and to manage the physical assets related to software

- B. To manage all software assets and their licenses.
- C. To manage all software and hardware assets
- D. To identify and maintain information about all software assets throughout their lifecycle.

Correct Answer: A

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