



AXS-C01^{Q&As}

AWS Certified Alexa Skill Builder - Specialty (AXS-C01)





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QUESTION 1

An Alexa Skill Builder has created a custom skill about basketball including a HowToPlayBasketball intent. When looking at the Intent History page in the developer console, the Builder sees that a number of users are asking the skill how to play baseball. The Builder wants to add a relevant response directing the user back to the topic of basketball.

How should the Builder implement this?

- A. Add AMAZON.FallbackIntent and respond with a message about baseball in the handler
- B. Create a custom intent related to baseball, and when matched, provide a relevant response
- C. Add more sample utterances related to baseball in the HowToPlayBasketball intent
- D. Create a new custom baseball slot and add a slot-filling utterance to the HowToPlayBasketball intent.

Correct Answer: A

Reference: <https://developer.amazon.com/blogs/alexa/post/c97f3bb7-9701-41e8-ac06-a3a44b9f1638/usethe-new-fallback-intent-to-respond-gracefully-to-unexpected-customer-requests>

QUESTION 2

An Amazon Alexa interactive story skill needs to provide users with the option to resume the skill from where users left off when they last used the skill.

Where should the data be stored to ensure that the skill will start at the correct location?

- A. In a JSON file along with the skill's AWS Lambda function
- B. In Amazon DynamoDB
- C. In the skill's session object
- D. In the skill's request object

Correct Answer: C

Reference: <https://developer.amazon.com/en-US/docs/alexa/in-skill-purchase/add-isps-to-a-skill.html>

QUESTION 3

An Alexa Skill Builder would like to improve a skill's help experience. To do this, the Builder plans to leverage the user's activity leading up to the help request to contextualize the help response.

Where should the skill obtain the necessary context?

- A. Load the user's recent activity from the Intent Request History API, then use this to provide context to the AMAZON.HelpIntent request.
- B. Retrieve the recent activity from the context object passed with the AMAZON.HelpIntent request.



- C. Use a session attribute to store the intent name for each request, then use this to provide context to the AMAZON.HelpIntent request.
- D. Retrieve the recent activity from the slot values passed with the AMAZON.HelpIntent request.

Correct Answer: D

Reference: <https://developer.amazon.com/en-US/docs/alexa/custom-skills/implement-the-built-inintents.html>

QUESTION 4

An Alexa Skill Builder noticed that a large percentage of a food ordering skill's customers are not completing their transactions. The Builder needs to know what portion of the customers are leaving the skill by not responding, compared to the portion of customers who receive an error.

Which report inside the Analytics section of the developer console will provide this information?

- A. Session Type Distribution
- B. Unique Customers Per Intent
- C. Average Session Per Customer
- D. Failed Utterances Per Intent

Correct Answer: C

Reference: <https://developer.amazon.com/en-US/docs/alexa/devconsole/measure-skill-usage.html>

QUESTION 5

An Alexa Skill Builder has built a new custom skill backed by an AWS Lambda function. The Lambda function executes successfully from the Lambda console, however, the Lambda function cannot be successfully invoked in the developer console or from an Amazon Alexa enabled device. No error messages show in the function's Amazon CloudWatch Logs. The Builder confirmed the endpoint has the correct ARN.

What is likely causing this issue and how can it be corrected?

- A. The Lambda application code has a bug that is causing it to crash. Modify the code to fix the bug, then redeploy the Lambda function.
- B. The ASK SDK was not deployed with the Lambda function. Add the ASK SDK, then redeploy the Lambda function.
- C. The ASK trigger for the Lambda function has been restricted to the wrong skill ID. Re-create the trigger with the correct skill ID.
- D. The Lambda role does not have the correct AWS IAM permission. Update the IAM role associated with the Lambda function.

Correct Answer: A



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