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Advanced Test Manager

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**QUESTION 1**

Consider an information system of a Pay-Tv company based on a SOA architecture.

The integrated system currently consists of three core systems:

-
- a CRM (Customer Relationship Management) system
-
- a BRM (Billing and Revenue Management) system
-
- a CAS (Conditional Access System) system all of them communicating with SOA Middleware.

You have been asked to manage the testing activities for the integration of two additional off-the-shelf systems from two different vendors: a SMS (Short Message Service) server and an IVR (Interactive Voice Response) system. Assume that there is a high likelihood that the two off-the-shelf systems will be low-quality and that you have a clear proof that the testing performed by the two vendors on their systems has been unsystematic and unprofessional. This obviously leads to higher quality risk for the overall integrated system.

You are the Test Manager of this project. Your main goal is to plan for testing activities to mitigate this risk.

Which of the following answers best describes the test activities (assuming it is possible to perform all of them) you should plan for?

K4 3 credits

- A. You should plan for an informal and minimal acceptance test of the two off-the-shelf systems and then a single end-to-end test of the overall integrated system
- B. You should directly plan for a single end-to-end test focused on end-to-end tests of the overall integrated system without an acceptance test of the two off-the-shelf systems
- C. You should plan for two levels: a system integration test and an end-to-end test of the overall integrated system
- D. You should plan for adequate re-testing of both the systems followed by a system integration test and an end-to-end test of the overall integrated system

Correct Answer: D

QUESTION 2

Which one of the following metrics to be produced needs traceability between the test cases and each item in a proper test basis?

K2 1 credit

- A. Requirements coverage



- B. Trends in the lag time from defect reporting to resolution
- C. Mean time between failures for the system
- D. Cumulative number of reported defects versus cumulative number of resolved defects

Correct Answer: A

QUESTION 3

Which of the following statements about management of product quality risks in mature organizations with respect to the lifecycle, is true?

K2 1 credit

- A. Mature organizations address product quality risks associated to non-functional characteristics only during the system test phase
- B. Mature organizations are aware that the contribution of testing to analysis of product quality risks is very important. The analysis should occur throughout the entire lifecycle
- C. Mature organizations don't waste time identifying the sources of risks. They only focus on identifying product quality risks
- D. Mature organizations are aware that risk management of product quality risks only occurs during testing

Correct Answer: B

QUESTION 4

Which of the following information would you expect to be the most useful to perform a defect clustering analysis?

K2 1 credit

- A. The trend in the lag time from defect reporting to resolution
- B. The defect component information
- C. The lifecycle phase in which the defect has been introduced
- D. The defect removal efficiency information

Correct Answer: B

QUESTION 5

In the next two months some new features will be constantly added to new releases of a project you are working on as Test Manager.

You have identified as one of the main project risks, that the requirements specification will still be incomplete when your team starts the test design and implementation phase.



Some requirements will most likely be completed too late to allow a proper test preparation.

You and your test team have already worked on several similar past projects in the same organization.

Which one of the following options would you expect to be the most effective at mitigating this risk?

K4 3 credits

- A. Don't prepare any test and just run the regression test suite to check that the new features don't introduce regression
- B. Make reasonable assumptions about the missing details and design lightweight tests that can be easily updated during test execution
- C. Don't design any test until the test execution starts, then communicate that test execution is blocked due to incomplete requirements
- D. Even if there are only few details missing, escalate the risk to the project manager without preparing any tests

Correct Answer: B

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