



AHM-540^{Q&As}

Medical Management

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**QUESTION 1**

As a follow-up to a performance improvement plan for member services, the Stellar Health Plan conducted an evaluation of the success of the plan. Stellar conducted its evaluation as the plan was being carried out. The evaluation focused on specific activities and assessed the relative importance of those activities to the plan as a whole. This information indicates that Stellar's evaluation of the plan was both

- A. concurrent and formative
- B. concurrent and summative
- C. retrospective and formative
- D. retrospective and summative

Correct Answer: A

QUESTION 2

The following statement(s) can correctly be made about accrediting agency standards for delegation:

1.
The National Committee for Quality Assurance (NCQA) allows health plans to delegate all medical management functions, including the responsibility to perform delegation oversight activities

2.
In some cases, accreditation standards for delegation oversight are reduced if the delegate has already been certified or accredited by the delegator's accrediting agency

- A. Both 1 and 2
- B. 1 only
- C. 2 only
- D. Neither 1 nor 2

Correct Answer: C

QUESTION 3

A health plan's preventive care initiatives may be classified into three main categories: primary prevention, secondary prevention, and tertiary prevention. Secondary prevention refers to activities designed to

- A. develop an appropriate treatment strategy for patients whose conditions require extensive, complex healthcare
- B. educate and motivate members to prevent illness through their lifestyle choices
- C. prevent the occurrence of illness or injury



D. detect a medical condition in its early stages and prevent or at least delay disease progression and complications

Correct Answer: D

QUESTION 4

In order to provide a true measure of quality, the data collected by a quality indicator should accurately represent the service dimension being measured. This information indicates that the indicator should exhibit the characteristic known as

- A. clarity
- B. reliability
- C. validity
- D. feasibility

Correct Answer: C

QUESTION 5

The paragraph below contains two pairs of terms or phrases enclosed in parentheses. Determine which term or phrase in each pair correctly completes the paragraph. Then select the answer choice containing the two terms or phrases that you have selected.

The process for collecting and analyzing data differs for quality assessment (QA) and quality improvement (QI). For QA, data collection focuses on (objective / both objective and subjective) data, and data analysis identifies the (degree / cause) of variance.

- A. objective / degree
- B. objective / cause
- C. both objective and subjective / degree
- D. both objective and subjective / cause

Correct Answer: A

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