



Medical Management

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QUESTION 1

For this question, if answer choices (A) through (C) are all correct, select answer choice (D). Otherwise, select the one correct answer choice.

The QAPI (Quality Assessment Performance Improvement Program) is a Centers for Medicaid and Medicare Services (CMS) initiative designed to strengthen health plans\\' efforts to protect and improve the health and satisfaction of Medicare beneficiaries. QAPI quality assessment standards apply to

A. standard medical-surgical services

- B. mental health and substance abuse services
- C. services offered to Medicare enrollees as optional supplementary benefits

D. all of the above

Correct Answer: D

QUESTION 2

The following statements are about chronic and disabling conditions among children eligible for Medicaid. Three of the statements are true and one is false. Select the answer choice containing the FALSE statement.

A. Children with chronic conditions use more physician and nonphysician professional services than do children in the general population.

B. The majority of chronic conditions affecting children in Medicaid programs are the same as those affecting children in the general population.

C. Medicaid-eligible children are at risk for seriousmental and physical conditions.

D. Children in Medicaid programs have a higher incidence of chronic disabling conditions than do children in the general population.

Correct Answer: B

QUESTION 3

One true statement about state regulation of case management activities is that the majority of states

A. have enacted laws that list specific quality management requirements for a case management program

B. consider case management files to be medical records that must be retained for a specified length of time

C. view case management similarly and follow similar patterns with their laws and regulations

D. have enacted laws or regulations requiring licensure or certification of case managers

Correct Answer: B



QUESTION 4

The Hall Health Plan gathered objective clinical information about the recommended uses and dosages of angiotensinconverting enzyme (ACE) inhibitors and presented the information to network providers to illustrate the appropriate use of these frequently prescribed and expensive drugs. This information indicates that Hall most likely educated its network providers through the use of

- A. detailing
- B. cognitive services
- C. counter detailing
- D. drug efficacy study implementation (DESI)

Correct Answer: C

QUESTION 5

One way that health plans evaluate their UR programs is by monitoring utilization rates. By definition, utilization rates typically

A. indicate changes in the total amount of medical expenses or claim dollars paid for particular procedures

B. measure the number of services provided per 1,000 members per year

C. indicate standard approaches to care for many common, uncomplicated healthcare services

D. report the number of times that a particular provider performs or recommends a service excluded from the benefit plan

Correct Answer: B

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